



COLORADO
Department of Transportation

Division of Transit & Rail
2829 W. Howard Pl. 4th Floor
Denver, CO 80204

DATE: May 10, 2019
TO: Transit & Rail Advisory Committee
FROM: David Krutsinger, Director - Division of Transit & Rail
Mike Timlin, Bus Operations Manager - Division of Transit & Rail
RE: Bustang Outrider Quarterly Update; Q3 FY2018-19

Purpose

The purpose of this memo is to provide the Transit & Rail Advisory Committee (TRAC) a quarterly Bustang Outrider update on operational and performance measures, with data ending March 31, 2019 (3rd Quarter).

Action

Informational only - no action is required.

Background

The Bustang Outrider rural regional bus service began operation in On January 2, 2018, with a Lamar- Pueblo route operated by Senior Resource Development Agency of Pueblo, Inc. Outrider uses a different funding source (FTA 5311(f), rather than state FASTER funds) and is contracted-out as a pass-through grant agreement rather than a direct operational agreement with specific requirements. FTA rules allow local cash match to be replaced by “in-kind” contributions from private intercity bus unsubsidized miles operated or Transportation Development Credits (TDC) from FHWA “toll credits” flexed to FTA projects.

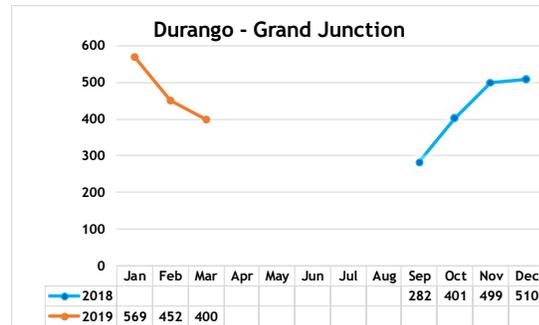
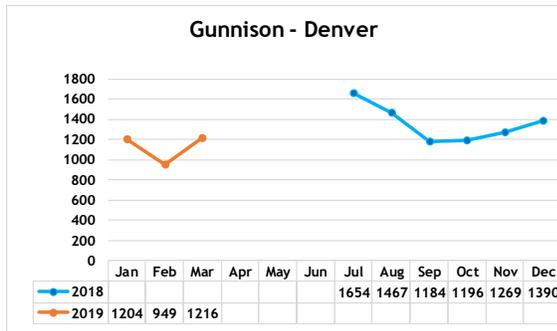
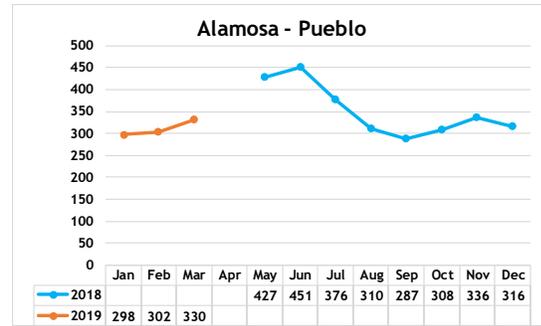
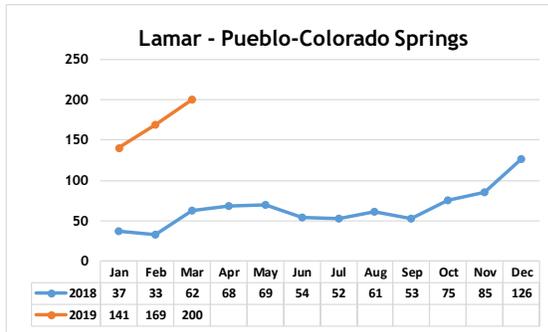
Outrider provides essential service transportation from rural to an urban community services center as well as a connection to the national intercity bus network. Outrider is considered as, and is marketed as an “offspring” brand to the parent Bustang system. For these reasons, a separate Outrider update accompanies the quarterly Bustang update.

The Phase II routes in Operation are:

- Lamar - Pueblo in revenue service Monday through Friday except major holidays and operated by Senior Resource Development Agency of Pueblo, Inc. (SRDA)
- Alamosa - Salida -Pueblo is in revenue service daily and is also operated by SRDA.
- Gunnison - Salida- Denver is operating in revenue service daily and is operated by Alpine Express Shuttle.
- Durango - Grand Junction has transitioned to Outrider from Roadrunner operating in revenue service daily by Southern Colorado Community Action Agency (SoCoCAA, formerly SUCAP)
- Denver - Salt Lake City - is a collaborative service between Utah DOT and CDOT, operated by Greyhound Lines, Inc. While this service is a FTA section 5311(f) project and because of the multi-state nature of its operation it is not currently being operated with Outrider branding.



Details
RIDERSHIP



TICKET SALES PLATFORM - Masabi ticket sole-source platform has not yet been executed by Procurement and Contract Services. The document is now traveling through the review process. Cash and interlined tickets from the intercity bus carriers are the sole source of ticket revenue for each operator. We expect to launch the ticket platform in FY 2019-20.

ISSUES - SoCoCAA, operator of the Durango - Grand Junction Outrider Service has navigated the Action Plan process agreed to in December 2018. There were a few maintenance issues that were discussed in detail with SoCoCAA operational management but we felt the effort to address our concerns was appropriately addressed. They now have a qualified and professional diesel mechanic as a consultant who is following all trouble tickets, repair orders and preventative maintenance on the State's fleet. In addition he has also set up a parts inventory which will drastically reduce all out of service time for the fleet.

PHASE III PLANNING- TPR/MPO Meetings are on-going for stakeholder input. In March visits were made to Gunnison Valley TPR, Upper Front Range, Southeast and South Central TPR's. In April, a visit was made to the Grand Valley MPO. Future visits are scheduled for the four remaining metro areas (MPOs).

Next Steps

- Complete the final four meetings with the four Front Range MPO's
- Assess and compile Phase III operating cost estimates and fleet needs for STAC, TRAC and T & I review and prioritization by November 2019

