# 9-3 Prime Contractor and Subcontractors/Suppliers (with lower-tier Subcontractors and Suppliers) Responds to Discrepancy in B2GNow



#### Details

**Responsible Parties** 

- Prime Contractor
- Subcontractor (with lower-tier subs/suppliers)
- Supplier (with lower-tier suppliers)

Revision Date of this Document June 2025

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## **Procedure Objective**

This document is intended to assist the Prime Contractor, subcontractors, and suppliers (with lower-tier subcontractors and suppliers) on how to access and respond to a discrepancy in B2GNow. When a lower-tier subcontractor or supplier reports a discrepancy (i.e. disagrees with a payment amount reported by a higher tier contractor) CDOT, the Prime Contractor, and the subcontractor/supplier who reported the discrepancy will be notified of the issue. The applicable payor (either the Prime Contractor or subcontractors, and suppliers (with lower-tier subcontractors and suppliers)) shall respond to the discrepancy upon notification.

## **System Procedures**

1. Log into the B2GNow system at <a href="http://cdot.dbesystem.com">http://cdot.dbesystem.com</a>.



2. Locate the "Audit Discrepancy" section of the Dashboard under "Contract Audits" and click the "#" link.

| Dashboard             |           | Displaying records assigned t | 0 your company 🔨 |
|-----------------------|-----------|-------------------------------|------------------|
| <u>Contract</u>       |           |                               |                  |
| Total                 |           |                               | 10               |
| Open                  |           |                               | 10               |
| Contract Audits       | Total     | < 90 days                     | > 90 day:        |
| Total Audits          | <u>35</u> | <u>2</u>                      | <u>33</u>        |
| Incomplete Audits     | <u>14</u> | 2                             | <u>12</u>        |
| Past Due Audits       | 13        | 1                             | <u>12</u>        |
| Audit Discrepancies   | <u>4</u>  | <u>0</u>                      | 4                |
| <u>Certifications</u> | Active    | Pending                       | Renewing         |

3. Click the "# Discrepancy" to the left of the desired contract and audit month.

| ontrac      | t Audits                      |  |                          |                           |             | нер а   | TOOIS A                        |
|-------------|-------------------------------|--|--------------------------|---------------------------|-------------|---|--------------------------------|
| Aessages    | Contract Audits               | Utilization Plans                      | <b>Bid Solicitations</b> | Outreach                  |             |   |                                |
| Audit Per   | iod drop down m               |  | only incomplete a        |                           |             | different time period<br>ne <b>Current Status</b> dro |                                |
| Show        | ONLY records assi             | igned to you                           |                          |                           | Sh          | ow ALL Incomple                                       | te Audits                      |
|             | 1-1                           | 1 of 1 records displ                   | ayed: Previous Pag       | te < Page 1 ∨ 3           | > Next Page | Records per   | page 20                        |
|             |                               |  |                          |                           |             |   | D                              |
| resort clie | ck on column title.           | To filter click on the                 | e drop down menu         | k.                        |             |   | Refresh Ta                     |
| resort clie | ck on column title.<br>Status | To filter click on the<br>Audit Period |                          | J.<br>Contract Number & T | itle        | Organization  | Refresh Ta<br>Paid to<br>Prime |
|             |                               |  |                          |                           | itle        | Organization  | Paid to                        |

4. Select "Resolve discrepancy" under the "Compliance Audit Actions" section.

| Compliance Audit Actions |                       |
|--------------------------|-----------------------|
| Category                 | Action Required       |
| Prime Contractor         | Resolve 1 discrepancy |

5. In order to respond to the discrepancy, select the "Resolve Discrepancy" button in the "Confirmed by Sub" column.

| Subcontractor Payments for September 2024                      |           |             |                 |                  |                                  |                                    |                            |               |                   |
|--|-----------|-------------|-----------------|------------------|----------------------------------|------------------------------------|----------------------------|---------------|-------------------|
| Subcontractor  | Certified | Туре        | lnc. in<br>Goal | Actions          | Paid Amount in<br>September 2024 | Confirmed by<br>Sub                | Total To<br>September 2024 | Contract Goal | Actual<br>Percent |
| 1 CDOT DEMO<br>User 13<br>user 13@tester.com<br>P 303-000-0000 | <u>No</u> | Sub<br>100% | ©<br>DBE        | <u>View</u> Edit | \$3,000.00                       | Rejected<br>Resolve<br>Discrepancy | \$7,000.00                 | 6.667%        | 2.409%            |

6. Select the "Resolve Discrepancy" button to open the response screen.

| Complianc   | e Audit: Di     | screpancy F        | Resolution              |                                 |             |                      |         |                     |                    |  |
|---|-----------------|--------------------|-------------------------|---------------------------------|-------------|----------------------|---------|---------------------|--------------------|--|
| Contract Main                                     | View Contract   | Subcontractors     | Compliance Audit List   | Compliance Audit Summary        | Messages    | Comments             | Reports |                     |                    |  |
| Colorado Depar<br>C00000: Demo<br>Prime: CDOT Pri | rtment of Trans | portation          |                         |                                 |             |                      |         |                     |                    |  |
| A discrepancy h                                   | has been report | ted for this audit | for the listed time per | riod. If the audit is pending a | a response, | click the <b>Res</b> |         | repancy button to s | ubmit information. |  |

- 7. Answer the Resolve Discrepancy responses. Verify the reported payment information. Gather the documentation necessary to resolve the discrepancy, including proof of payment amount and date of payment.
  - a. Discrepancy Resolved? Select the appropriate response
    - i. If the amount reported by the subcontractor or supplier is correct and the applicable option is selected, additional questions will populate to include the date the subcontractor/supplier received payment, and if the firm was paid within 7 days of when the prime or sub-prime was paid.

| Response                |  |
|-------------------------|--|
| DISCREPANCY RESOLVED? • | <ul> <li>YES - the \$3,000.00 originally reported by the prime is correct.</li> <li>YES - the \$1,000.00 originally reported by the subcontractor is correct.</li> <li>Date the subcontractor was paid: • 9/5/2024</li> <li>Enter payment date if a payment was made to the subcontractor for this compliance audit.</li> <li>I if multiple payments were made, enter the date of the first payment.</li> <li>* "Prompt Pay" means payment within 7 days of CDOT Prime being paid by Colorado Department of Transportation.</li> <li>No - the subcontractor was not paid within 7 days of CDOT Prime being paid by Colorado Department of Transportation.</li> </ul> |
|                         | ○ N/A - we cannot determine if the subcontractor was paid promptly.  |
|                         | ○ NO - none of the amounts are correct.  |

ii. If "No" is selected, additional questions will populate to include the dollar amount that should be reported, the date the subcontractor/supplier was paid, and if the firm was paid within 7 days of the prime or sub-prime.

#### **Resolve Discrepancy**

Select a resolution option, review/update/add other required information, enter comments if needed, and click Save Response. You can respond to this discrepancy notice once. Further changes must be processed by the compliance officer.

| required entry          |   |
|-------------------------|---|
| Response                |   |
| DISCREPANCY RESOLVED? * | YES - the <b>\$3,000.00</b> originally reported by the prime is correct.  |
|                         | YES - the \$1,000.00 originally reported by the subcontractor is correct.   |
|                         | NO - none of the amounts are correct.   |
|                         | The amount should be \$   |
|                         | Date the subcontractor was paid: * 9/5/2024   |
|                         | » Enter payment date if a payment was made to the subcontractor for this compliance audit.                              |
|                         | » If multiple payments were made, enter the date of the <b>first</b> payment.   |
|                         | » "Prompt Pay" means payment within 7 days.   |
|                         | Yes - the subcontractor was paid within 7 days of CDOT Prime being paid by Colorado Department of<br>Transportation.    |
|                         | No - the subcontractor was not paid within 7 days of CDOT Prime being paid by Colorado Department<br>of Transportation. |
|                         | ○ N/A - we cannot determine if the subcontractor was paid promptly.   |

- b. Public Comments enter any applicable comments that can be viewed by the CDOT compliance officer and the Prime Contractor
- c. Private Comments enter any applicable comments that can be viewed ONLY by the CDOT compliance officer
- d. Attach Files attach any applicable files to the situation
- a. Confirmation select the "send me confirmation of my response" button if confirmation of this payment audit would like to be received
- e. Click the "Save Response" button to complete the action

-

| * required entry       |   |
|------------------------|---|
| Response               |   |
| DISCREPANCY RESOLVED?* | <ul> <li>YES - the \$3,000.00 originally reported by the prime is correct.</li> <li>YES - the \$1,000.00 originally reported by the subcontractor is correct.</li> <li>NO - none of the amounts are correct.</li> </ul> |
| PUBLIC COMMENTS        | These comments are visible to the compliance officer and the prime contractor.  |
| PRIVATE COMMENTS       | These comments are visible ONLY to the compliance officer.  |
| ATTACH FILE(S)         | Attach File   |
| CONFIRMATION           | Send me confirmation of my response.  |
|                        |   |

Save Response

Cancel

8. A pop-up window will appear, click the "OK" button.

Close



9. An alert will populate that states "Response saved" and that the prime has responded to the discrepancy and is awaiting subcontractor response.

| Complianc   | e Audit: Di   | screpancy R    | esolution             |                          |             |              |                         |  |
|---|---|----------------|-----------------------|--------------------------|-------------|--------------|-------------------------|--|
| Contract Main                                     | View Contract   | Subcontractors | Compliance Audit List | Compliance Audit Summary | Messages    | Comments     | Reports                 |  |
| Colorado Depar<br>C00000: Demo<br>Prime: CDOT Pri |   | portation      |                       |                          |             |              |                         |  |
|   |   |                |                       |                          |             |              |                         |  |
|   |   |                |                       |                          | Resp        | onse save    | ed.                     |  |
| A discrepancy h                                   | A discrepancy has been reported for this audit for the listed time period. If the audit is pending a response, click the <b>Resolve Discrepancy</b> button to submit information. |                |                       |                          |             |              |                         |  |
|   |   |                |                       | Reso                     | lve Discre  | bancy        | Audit Notice            |  |
|   |   |                |                       |                          |             |              |                         |  |
| Discrepa  | ncy Resolu  | tion           |                       |                          |             |              |                         |  |
| STATUS  |   |                |                       | Prime has responded to o | discrepancy | . Awaiting s | subcontractor response. |  |
|   |   |                |                       |                          |             |              |                         |  |

- 10. Once all responses to the audit discrepancy have been received and reviewed, notification of approval or of any need to make corrections or changes will be sent to the subcontractor/supplier.
- 11. The Prime Contractor, subcontractor and supplier (with lower-tier subs/suppliers) has successfully responded to an audit discrepancy.