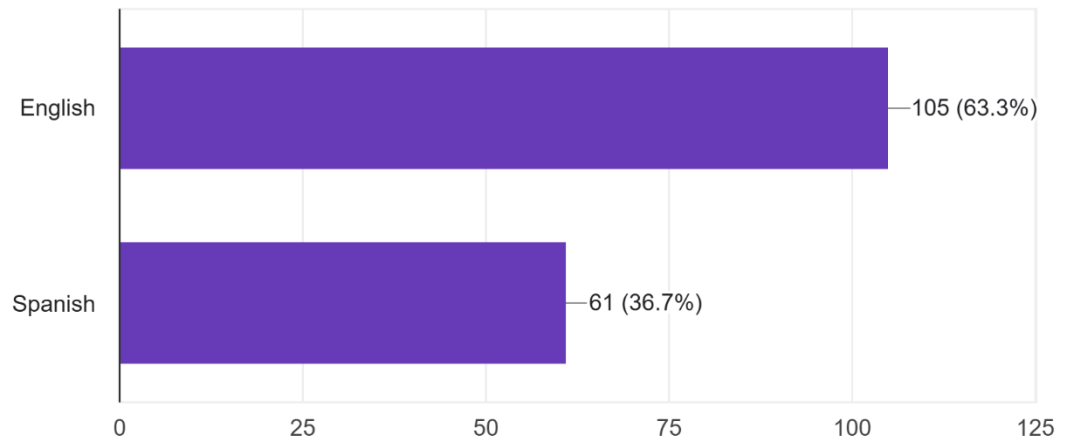


2025 Transit Pass Survey: GES Tolling Equity Program (English and Spanish)

166 responses

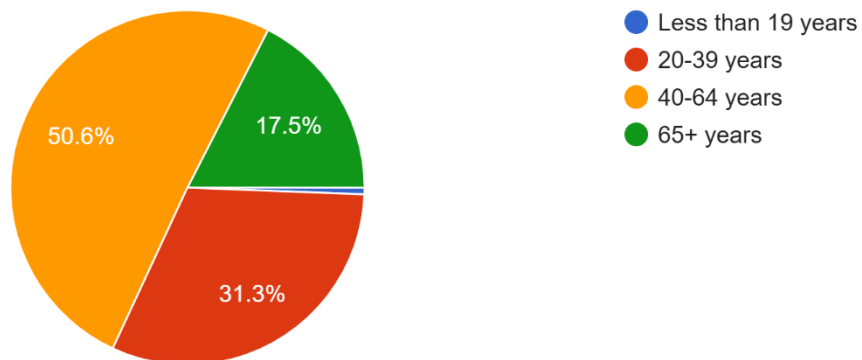
What Language was the survey response in?

166 responses



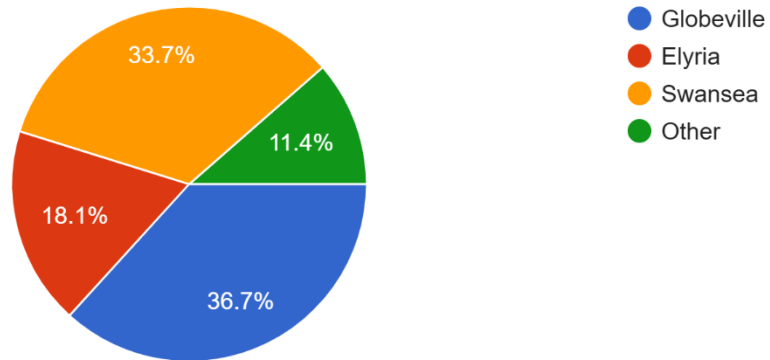
1. Which age group do you belong to? (Choose 1)

166 responses



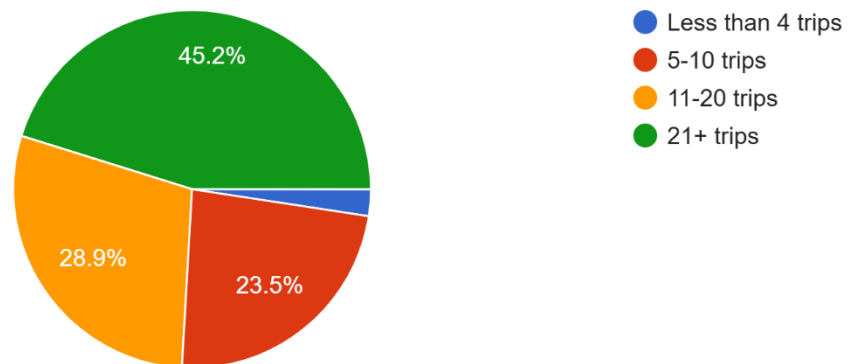
2. Which community do you live in? (Choose 1)

166 responses



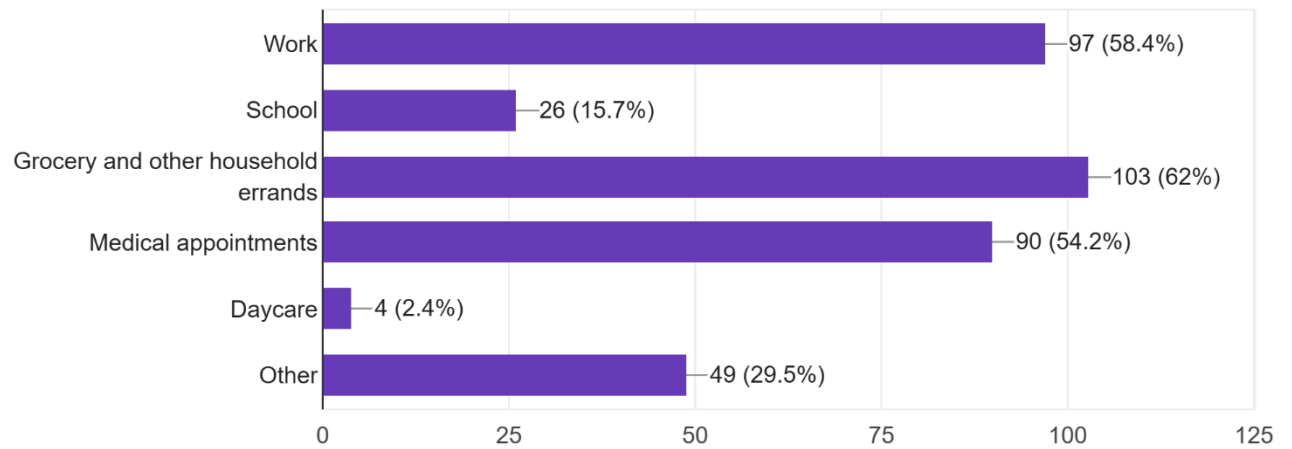
3. On average, how many transit trips did you make in the last month? (Choose 1)

166 responses



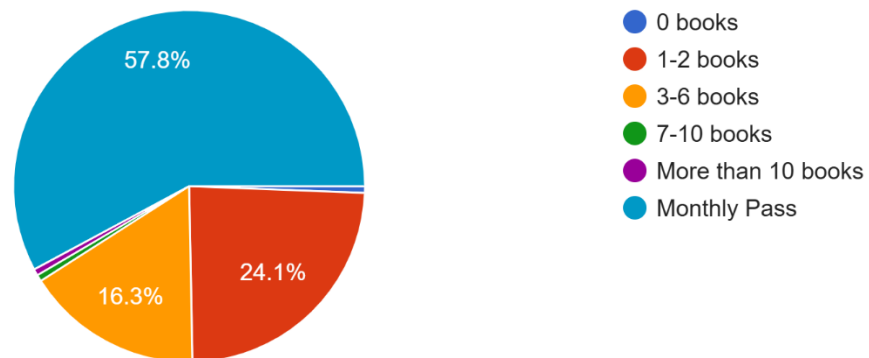
4. Where did you travel using the free tickets? (Choose all that apply)

166 responses



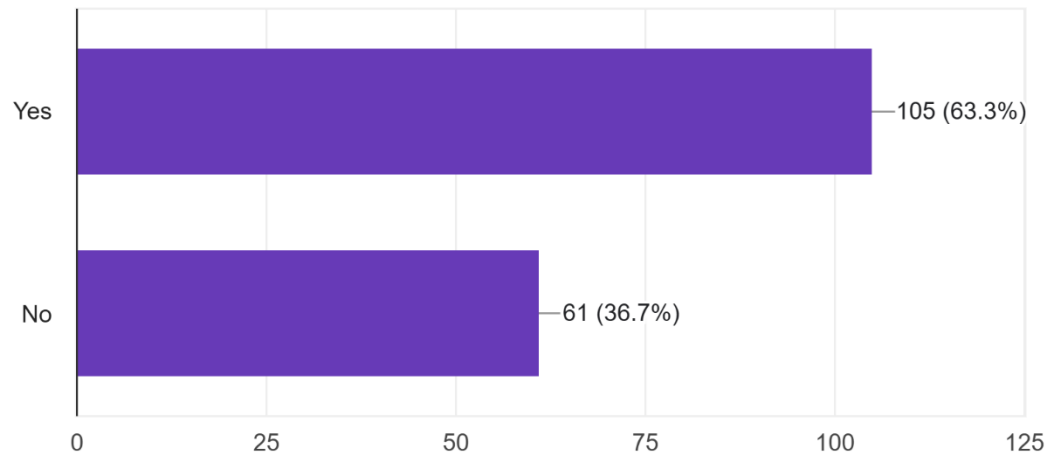
5. How many free ticket books did you pick up in September? (Choose 1)

166 responses



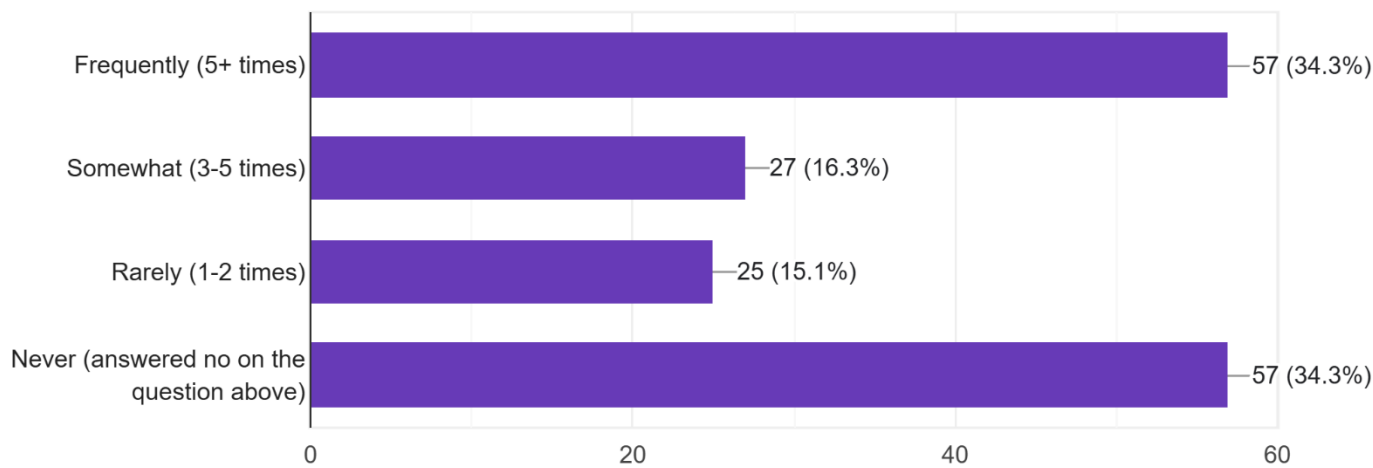
6. Has access to free transit passes replaced trips where you or someone else would have driven (family member, friend, Uber/Lyft)?

166 responses



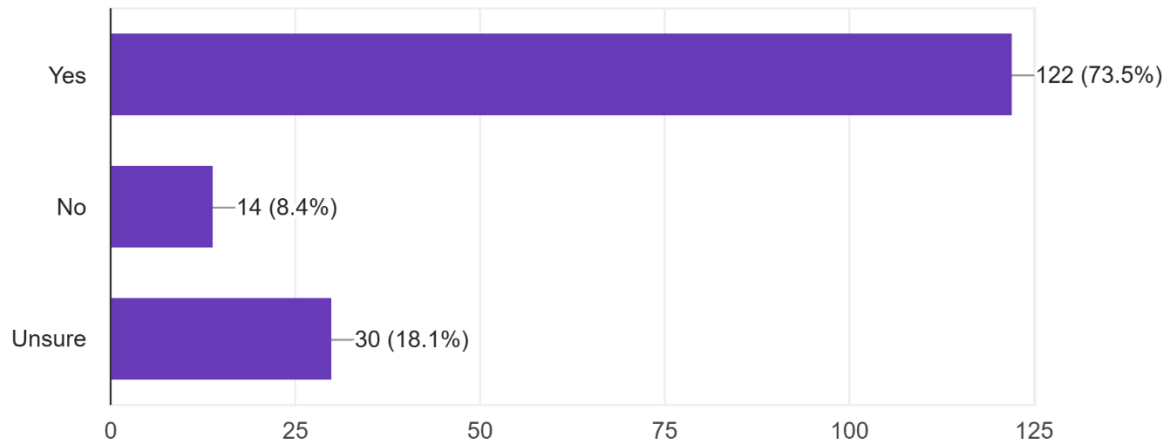
7. If yes, how often did you replace a driving or ride-sharing trip with a transit trip?

166 responses



8. Would you use the connector if it was extended to the weekends?

166 responses



9. (Optional) Is there anything else you want us to know-positive comments or concerns?

Thank you!

Thank you for your help, ladies and gentlemen, for the bus passes. It's not just for me, because it helps me a lot for my health and because I don't have to work hard and I don't have to worry about my health. Thank you very much, ladies.

I wish the connector came to Aurora

Keep up the good job. Well done. Thank you.

Thank you very much for the help!

I am grateful for the tickets

I appreciate the help. It really means a lot.

Want the connector to Denver Health

Thank you.

great job, great job.

Keep doing good.

This program help me be more mobile as I am disabled.

I live in a shelter, these passes make getting medical and trips for my job crucial in my life.

I would to know how to get discounts on uber/lyfts or driving lyfts.

The monthly pass has help me very much with my day to day commute

Great help!

Can the connector go to Denver Health

Is very good, it helps

You all are wonderful!

The monthly pass is very beneficial and helpful. Thanks!

Muy agradecida por este servicio bendiciones (Very grateful for this service, blessings)

transportation is great

Thank you very much it is a life saver!

Thank you for this program

great resource to have at swansea center

adonde pregunto sobre las paradas del bus. Where do I ask about the bus stops

They are very useful for transporting and traveling by bus

correcor de la tarde es mas lento si fuera mas rapido estaria bien (The afternoon rush hour is slower. If it were faster, it would be fine)

Thank you so much, god bless!

Great Program

My connector limitations are small children, I have kid in car seat .

I love the connector, I also use the bike library with NETC

would love "connector" longer day times and also into the weekends. Also if 1 transit to a downtown destination available like the post office for passport, that would help many people.

I wouldn't have been able to go to health appointments or to work without these programs

Keep up the good work

Thank You!

seria excelente si el conector brindara sus servicios los fines de semana considero que seria muy beneficioso para la comunidad. (It would be excellent if the connector offered its services on weekends. I think it would be very beneficial for the community.)

It is good!

Thank you for making public transportation easy for a few of us

Highly appreciate the RTD passes each month I would not be able to do business without the bus pass on my budget.

The monthly pass is greatly appreciated. Thank you!

Very helpful for people who are struggling

Transit Pass Survey Comparison

Note: only questions repeated in the 2025 survey are included in the comparison below.

1. Which age group do you belong to?	2023	2025		Comments
Less than 19 years	2	0.6	-1.4	
20-39 years	38	31.3	-6.7	
40-64	50	50.6	0.6	
65+	15	17.5	2.5	
				The Ages of people receiving the pass is broadly the same.
2. Which community do you live in?	2023	2025		
Globeville	43.3	36.7	6.6	
Elyria	18	18.1	0.1	
Swansea	26.7	37	10.3	
Other	12	11.4	-0.6	
				The percentage of people from outside the community has reduced slightly.
3. On average, how many transit trips did you make in the last month?	2023	2025		
Less than 4 trips	6.7	2.4	-4.3	
5-10 trips	17.3	23.5	6.2	
11-20 trips	36.7	28.9	-7.8	
21+ trips	39.3	45.2	5.9	More people are taking 21+ trips per month, indicating that they are likely monthly pass users, and also 5-10 trips per month.

4. Where did you travel using the free tickets?	2023	2025		
Work	53.3	58.4	5.1	
School	17.3	15.7	-1.6	
Grocery and other household errands	59.3	62	2.7	
Medical Appointments	50.7	54.2	3.5	
Daycare	6.7	2.4	-4.3	
Other	36.7	29.5	-7.2	
				The uses of the transit passes remain broadly the same.
5. How many ticket books did you pick up?	2023	2025		
0 books	24	0	-24	
1-2 books	51.3	24.1	-	27.2
3-6 books	18	16.3	-1.7	
7-10 books	4.7	0.6	-4.1	
More than 10 books	1.3	0.6	-0.7	
Monthly Pass	0.7	57.8	57.1	
				There has been a significant increase in the percentage of people receiving monthly passes, which is much more economical - if people receive more than 3-4 books per month, it is cheaper to give them a monthly pass. This has been driven by the distribution centers identifying who are regular users and moving them to monthly passes.