

Colorado Transportation Investment Office Memorandum

To: Colorado Transportation Investment Office Board of Directors

From: Kelly Brown, Chief Toll Operations Officer
Jason McEldowney, Technical Program Manager

Date: May 14, 2025

Subject: Commercial Back-Office System and Operations Implementation Update

Purpose

To brief the Colorado Transportation Investment Office (CTIO) Board of Directors (Board) on the implementation of the new Commercial Back-Office System (CBOS) and transition planning with the E-470 Public Highway Authority.

Action

Staff requests Board approval of Resolution #470, Seventh Amendment to the Managed Lanes Tolling Services Agreement.

Background

Please see the attached presentation for background and timeline on the CBOS procurement and an overview of implementation efforts to date. Regarding the implementation and current timeline of the new CBOS, CTIO has been coordinating closely with E-470 on current key dates under our Tolling Services Agreement (TSA). In order to transition from E-470 to the new CBOS, CTIO will need to provide E-470 with a Termination Notice under the TSA. This will designate an Expiration Date for the current TSA and trigger a “Wind-Down Period”. Several prior Amendments have been addressed during this transition period:

Fourth Amendment to the TSA

- Approved in February 2022, set the TSA to expire on December 31, 2024
- Parties agreed to execute a Future Amendment to address specific Wind Down Activities and timeline
- Defined the “Term Expiration Wind-Down” as the 24-month period preceding the Expiration Date
- Prior to the expiration of the Fourth Amendment, Parties determined that additional time was needed beyond December 2024 to finalize details for the Wind-Down

Sixth Amendment to the TSA

- Approved in November of 2024
- Delayed the deadline for executing the Wind-Down Amendment to June 30, 2025
- Shortened the Termination Wind-Down Period from 24 months to 18 months
- Set a new anticipated “Go Live” date for the new CBOS of January 1, 2027

Current Details

Both CTIO and E-470 agree that the parties need additional time beyond June 30, 2025 to fully vet the terms and conditions that will be needed to include in a Wind-Down Amendment. A draft Seventh Amendment is currently in progress between the Parties. See attachment A for details.

Options and Recommendations

- **Staff Recommendation:** Approve Resolution #470, Seventh Amendment to the Managed Lanes Tolling Services Agreement. The resolution will authorize the CTIO Director to execute the final version of the drafted Seventh Amendment on behalf of CTIO.
- Review but do not approve the Amendment. Provide instructions on the next steps.

Attachments

- Attachment A: CTIO Commercial Back-Office System and Operations Procurement Update
- Attachment B: Resolution #470 Seventh Amendment to the Managed Lanes Tolling Services Agreement.