

CTIO Question Number	Category	Document Reference	Question	CTIO Response
1	Time Extension	n/a	Will CTIO consider extending the RFQ due date by an additional two weeks?	See Schedule Update Notice published on CTIO's website on July 11, 2022.
2	Procurement Process	n/a	When will CTIO post the responses to the questions? Unfortunately, there was no date on the RFQ.	See Schedule Update Notice published on CTIO's website on July 11, 2022.
3	Forms	n/a	For ease of responding, could you post Word and Excel versions of the Forms that are in the RFQ to the CTIO site?	Yes. Executable versions of forms will be issued concurrent with an Addendum.
4	Scope	1.3 Project Goals	Regarding Goal 6 – We understand this to say that CTIO wants to make sure that the implementation is done in a manner such that CTIO is eligible to generate "toll credits." However, Federal Aid eligibility can be very broad. Will CTIO provide more specifics on which federal aid programs they are referring to? For example, some programs trigger Buy America provisions and some do not.	At this time, the CTIO is exploring its options for funding for its program and wishes to remain flexible. Accordingly, CTIO currently anticipates that the procurement will be undertaken in compliance with federal requirements to preserve eligibility for federal aid. Additional details regarding applicable federal requirements may be provided with the RFP. Proposers do not need to take actions related to Goal 6.
5	Teaming	1.7 Proposer Team Exclusivity Limitations, Software Providers and Minor Subcontractors	Please give us an example of "Software Providers" that CTIO believes would be prohibited from being exclusive.	See revised Section 1.7.
6	Procurement Process	3.1 Procurement Process	Can you provide more detail on the Draft RFQ period and process? Does CTIO plan on multiple in person 1:1 meetings? Will the shortlisted proposers be requested to provide redlines to the draft RFP?	There is no draft RFQ period. Additional information regarding redlining, if allowed, will be provided at the RFP stage.
7	Scoring	5.3 SOQ Evaluation Criteria and Weighting	Regarding scoring, can you provide more detail on the weighting for the express lane preference mentioned?	No additional detail will be provided.
8	Scope	2.1 General Scope of Work Description	Would CTIO consider adjusting the referenced text to the following: "The RFP, and form of the Project Agreement, will provide further details concerning, among other things, Contractor's installation, integration, operations, and maintenance of an existing to# commercial back office system currently in operation <u>and capable of meeting the business requirements set forth therein.</u> " Our rationale is such: The existing language (along with the number of past projects requested in Form B) would adversely limit the competitiveness of this procurement. There are a considerable range of best-of-breed solutions capable of meeting all the functional and business requirements of tolling, yet benefitting from significant investment in industries with high transaction volume, stringent customer service requirements, and evolving operations and business practices. CTIO would benefit from access to these capabilities – as opposed to being limited to a small selection of legacy tolling systems.	No change.
9	Scope	5.3 SOQ Evaluation Criteria and Weighting	Would CTIO consider adjusting the referenced text to the following: "Proposer's relevant experience (i) implementing, <u>operating and maintaining</u> a CBO of a similar size within the past 5 years; (ii) operating and maintaining CBO of a similar size for public tolling agencies (express lane experience preferred) ; and (ii) customer center staffing and operations." Our rationale is such: Sub-sections (i) and (ii) can be combined to achieve the same desired meaning, without unduly limiting the range of competitive proposals that CTIO will garner through this process.	No change.

10	Scope	8.2 Relevant Experience and Form B	<p>With respect to section 8.2 and Form B, would CTIO consider adjusting the referenced text to the following:</p> <p>8.2: "Proposers shall provide a description of no more than five tolling-industry projects <u>that meet the functional and business requirements of the Back Office System and Operations</u>, and clients awarded, implemented, or operated during the period 2017-2022 by completing Form B."</p> <p>Form B: "Use the format below to provide a projects and clients list for no more than five tolling-industry relevant projects awarded, implemented or operated during the period 2017-2022."</p> <p>Our rationale is as such: Similar to our question regarding section 2.1, the existing language (along with the number of past projects requested in Form B) would adversely limit the competitiveness of this procurement and would limit CTIO's ability to access best-of-breed, modern, and cost-effective solutions. This adjustment would be consistent with the RFP's stated goals #1—future-proof and capable of integration across business rules and technologies and #6—competitively procured (section 1.3).</p>	No change.
11	Scope	Exhibit I: Glossary	<p>Would CTIO consider adjusting the definition of Commercial Back-Office to the following:</p> <p>"CBO – Means Commercial Back-Office, a central processing system server location(s) where all functions related to tefl collection data management (e.g., database processes, clearing and settlement, network maintenance and system administration), and related non-customer-facing activities."</p> <p>Our rationale is as such: Doing so would make available to CTIO a range of CBO solutions that are currently being applied in very similar organizations (i.e. high transaction volume), by companies and industries that have invested significantly in modernized, best-of-breed solutions. It would provide CTIO with a more holistic and competitive range of responses. This change would also allow for Form B to be more accurately completed by vendors that wish to showcase to CTIO best-of-breed CBO solutions.</p>	No change.
12	Procurement Process	3.1 Procurement Process	Will the POC be funded by CTIO or will the costs be borne by the proposers?	It is anticipated and subject to change at CTIO's sole discretion, that Qualified Proposers that move into the proof of concept phase will be provided a stipend.
13	Forms	8 Technical and Legal Qualifications	Will the CTIO please instruct as to where Forms B, C and E should be included in the response?	See revised Section 4.2 and other relevant sections in Addendum 1.
14	Forms	Form E	Are Proposers required to complete and submit Form E with their response?	Yes. See Addendum 1.
15	Format / Structure	9.1 Identification of Financially Responsible Party	Can CTIO please clarify what it means by "electronically signed?" There is no signature line on this form. Does it require DocuSign?	Electronic signatures (PDF or Adobe), photocopied, or wet signatures are acceptable. DocuSign is not needed.
16	Forms	5.2. Pass/Fail Review (e)	Should the requirement be revised to say "The information disclosed in Form D does not materially adversely affect Proposer's ability to carry out the Project responsibilities potentially allocated to it."?	Yes. See Addendum 1.
17	Scope	n/a	Does CTIO have a preference for the type of hosting environment for the BOS? Previous conversations with CTIO during the 1-on-1 meetings indicated a strong preference for a Tier 1 Commercial Cloud environment; however, a Microsoft Azure Cloud environment would not be considered. Please clarify if CTIO has specific guidelines which vendors should consider when preparing their BOS solution architecture.	Tier 1 Commercial Cloud environment is required for the CBO. Additional information may be provided in the draft RFP.
18	Scope	n/a	Please provide anticipated account growth/volumes of CTIO's new BOS system during the base contract term.	Additional information may be provided in the draft RFP.

19	Scope	n/a	Does CTIO anticipate allowing off-shore based image review services during the RFP phase of the procurement? If "yes", what, if any, geographic restrictions will apply with regards to allowable off-shore countries?	Vendors may use offshore image review if managed within the US.
20	Teaming	n/a	Will CTIO allow for new/revised partnerships to be formed during the RFP phase of the procurement? Or, will CTIO require that all teams formed during the RFI response phase remain intact?	CTIO expects that the major participants of each Proposer team, including the Team Members, will be described in the SOQ. The RFP will include provisions addressing the process for modifying Qualified Proposer teams following the SOQ Submission Deadline, with all of such actions subject to the prior consent of CTIO, in its sole discretion.
21	Procurement Process	3.6 Proprietary Information 4.1 General 4.2 Format	Please clarify how proposers should submit their responses. Section 3.6 states to upload separate redacted copy of our response and Sections 4.1 and 4.3 state to submit our response on USB to address listed. a) Where should we upload the redacted SOQ response copy? b) Or should we upload the redacted copy on the same USB flash drive along with the complete SOQ response?	Proposers should provide a single USB with one clean PDF copy and one redacted PDF copy.
22	Format / Structure	4.2 Format	May Bidders use smaller, ten-point font for each of the following: a) footers b) requirement text	Yes. See Addendum 1.
23	Format / Structure	4.2 Format	Please confirm whether each of the following can be excluded from the page limits: a) cover page b) tables of contents	Yes, the cover page and TOC should be excluded from page limits. See revised Section 4.2.
24	Format / Structure	9.2 Financial Statements 9.3 Credit Ratings	There is 25 page limit. Can financial requirements be excluded from the page limits?	Yes. Financial requirements do not count towards page limitation. See Addendum 1.
25	Time Extension	3.1 Procurement Process	To allow proposers time to finalize their bid teams, agreements, and SOQ responses, will CTIO please extend the SOQ submission deadline until August 19th.	See Schedule Update Notice published on CTIO's website on July 11, 2022.
26	Scope	1.3 Project Goals	Goal 1 references scaling up operations - will the RFP include current and projected volumes for both system and operations, i.e., Call Volume, Transaction Volumes, etc.?	Additional information may be provided in the draft RFP.
27	Scope	1.3 Project Goals	For Goal 3, please explain the access and visibility needed over staff management?	Additional information may be provided in the draft RFP.
28	Scope	1.3 Project Goals	For Goal 4, please clarify the potential performance metric customer experience to mean customer satisfaction or customer/user experience?	Additional information may be provided in the draft RFP.
29	Scope	1.4 CTIO's Express Lanes System	The section refers to the lanes implementing dynamic pricing - should the proposal assume that the required ITS components will be provided by others, or part of the RFP?	The existing operational back office includes dynamic pricing and trip building. This is not in the scope of the CBO. Refer to Section 1.5 of the RFQ.
30	Scope	1.4 CTIO's Express Lanes System	The section refers to the lanes implementing dynamic pricing - will the dynamic pricing model be based on FHWA level of service, or some other methodology?	Dynamic pricing functionality is not in the CBO scope. Refer to Section 1.5 of the RFQ.
31	Scope	1.4 CTIO's Express Lanes System	The roadside implementation may impact the operations of the CBO in transaction processing, misclassification processing, and so on. Understanding CTIO's thought process for the roadside will allow the respondent to provide more information on their CBO functionality. The section refers to either existing or new HOV lanes where a fee is assessed for any vehicles with more than three (3) axles. 1) Is this to mean more than two (2) axles and above, three (3) axles and above, or four (4) axles and above; 2) Will vehicle classification systems be required; and 3) Will there be any HOV enforcement?	A vehicle classification system is not required from the CBO. For HOV enforcement, additional details may be provided in the RFP.
32	Scope	1.5 General Scope of Services	Shall the respondent assume that the roadside transaction will include license number, jurisdiction, and plate type (if applicable) as part of the transaction? If so, this conflicts with Section 2.1 General Scope of Work Description, 12th bullet, which requires the CBO to perform image review. Please clarify.	The CBO is required to perform all post trip building image reviews. The CBO may also be required to provide pre-trip building image review. Additional information may be provided in the RFP.
33	Procurement Process	3.6 Proprietary Information	Please confirm the date the redacted version of the RFQ is to be submitted?	The redacted copy of the SOQ must be provided with the SOQ on the SOQ Submission Deadline.
34	Procurement Process	4.3 SOQ Submittal Requirements	Please confirm that the clean and redacted versions of the SOQ can be included on the same USB flash drive?	Proposers should provide a single USB with one clean PDF copy and one redacted PDF copy.
35	Procurement Process	4.3 SOQ Submittal Requirements	Given the heightened security needs of sensitive material, are respondents allowed to encrypt or password protect the USB drive and/or materials?	No changes at this time.

36	Format / Structure	8.3 Project Approach	Will CTIO allow the use of 11x17 fold outs of organizational charts, project management, or process methodologies and considered as one page?	CTIO will permit a maximum of three, one-sided 11x17 pages to be used within an SOQ. See revised Section 4.2.
37	Scope	8.5 Proposer Overview and Project Management Team's Information	Can CTIO provide a projected timeline for review to assist in determining potential overlap of other commitments?	It is anticipated, and subject to change at CTIO's sole discretion, for the Notice to Proceed to occur in early 2024 and for the implementation duration to be 24 months. The operational period would last for 5 years with two potential 5-Years extension periods
38	Teaming	8.5 Proposer Overview and Project Management Team's Information	Please confirm that all requested information in this paragraph can be provided in only one organizational chart? For "any other relevant position", are these considered to be more than the ones listed in the Glossary under the 'Management Team'?	SOQs may include one organizational chart that identifies all Major Subcontractors, Team Members and the Project Management team. Minor Subcontractors may be provided at the RFP stage. See revised Section 8.5.
39	Forms	Form B	Are vendors to submit a Form B for both CBO and Operations respectively, if they are not an operation that has both in the SOW?	See revised Section 8.2 and Section 5.3.
40	Forms	Form C	Are vendors to submit Form C for both CBO and Operations respectively, if they are not an operation that has both in the SOW?	See revised Section 8.2 and Section 5.3.
41	Scope	Form C	What information shall a respondent provide if the project implementation was a Cloud -based solution for servers, Telephony, and IVR? For workstations, is CTIO requesting the manufacturer, model, configuration, OS type, etc.?	See revised Form C.
42	Scope	Form C	In an effort to ensure an accurate response, please clarify who the CTIO considers to be the "entity" - Agency, Respondent, or Third-Party?	See revised Form C.
43	Procurement Process	n/a	What is the anticipated contract type (FFP, CPFF or T&M)?	Contract type information will be provided in the draft RFP.
44	Scope	n/a	What is the anticipated contract duration (base and option years)?	Please refer to CTIO's response to question #37.
45	Time Extension	n/a	Will CTIO consider a time extension for the RFQ submittal date? Based on the answers to the questions, all bidders may need more time to adjust the approach or team. Additionally, for large corporations, financial guarantees take significant time to process approvals. We want to ensure we are providing you a response that best addresses CTIO's goals.	See Schedule Notice Updated published on CTIO's website on July 11, 2022.
46	Teaming	Exhibit I: Glossary	If a Company X bids the opportunity as a Prime and we want to use a small piece of technology (less than 15% total contract value) from the same Company X, would we be able to include them as part of our team?	No, except as set forth in revised Section 1.7
47	Scope	n/a	Please provide the planned/initial concept of customer account management with respect to how customers open accounts and how it is determined whether their accounts are at CTIO or E470?	Additional information may be provided in the draft RFP.
48	Scope	n/a	Are there plans for additional toll/RUC account management clients through this procurement, and if so, what are they?	Additional information may be provided in the draft RFP.
49	Scope	n/a	Are there any interagency agreements regarding how interoperability is managed throughout the State?	Yes. CTIO is currently party to Tolling Services Agreements with the E-470 Public Highway Authority. Additional information may be provided in the draft RFP.
50	Scope	n/a	How will CTIO view accounts and customers? Will all be customers or will there be "violators"?	Vehicles traveling in closed express lanes and vehicles traveling in express lanes that exceed the classification/size restriction will be viewed as violators (reader may refer to HB 22-1074). Otherwise, they will be viewed as customers.
51	Scope	n/a	Will CTIO distribute a separate transponder than the current ExpressToll sticker? Will the current HOV switchable transponder be used by CTIO?	Additional information may be provided in the draft RFP.
52	Scope	n/a	Does CTIO have defined (required) key positions? What are these?	CTIO's defined/required positions are referenced in glossary (see definition of "Management Team").
53	Scope	n/a	Would there be a data migration component to the scope? Customers managed by E470 that would now be managed by CTIO?	Additional information may be provided in the draft RFP.
54	Scope	n/a	Would CTIO allow for a true agile software development process?	Proposers shall provide their best approach for project delivery.

55	Scope	8.3 Project Approach	Section 8.3 of the RFQ - Project Approach, requires Proposers to provide a narrative of the Proposer's technical approach to the Project. As no detailed requirements are available at this stage, the approach could be different depending on the set of specific requirements later issued by CTIO, would approaches deviating from undefined CTIO requirements be considered fair and unbiased on the scoring process?	All SOQs will be evaluated on a fair and unbiased basis.
56	Teaming	8.4 References	Can subcontractor projects be references?	References are to be provided for Team Members (see glossary definition of "Team Member").
57	Procurement Process	Exhibit II: Forms	Will Forms be submitted as an attachment or as a part of the SOQ response?	Forms are to be submitted as an appendix. See Addendum 1.
58	Scope	1.5 General Scope of Services	How much is the authority prepared to modify their business process to reduce the need for an existing CBO modifications? Does the authority have in mind a percentage of the requirements /business processes that cant be modified and if yes, what is the percentage or what is the number?	Additional information may be provided in the draft RFP.
59	Scope	1.1 CTIO's Express Lanes System	Could CTIO provide current transactional volume for the in-production roadways (both AVI and Video)?	Please refer to CTIO's response to question #18. It is noted that CTIO is planning 5 Express Lanes in the next two year period.
60	Scope	1.5 General Scope of Services	Could CTIO provide a 5-year forecasted estimate of registered and active accounts?	Please refer to CTIO's response to question #18. Currently, CTIO does not have an estimate of forecasted accounts.
61	Scope	1.5 General Scope of Services	This section specifies: "The selected Contractor will be responsible for provisioning, system integration, implementation, operation and maintenance of a multi-modal CBO that will perform all typical functions of a tolling CBO, including at least the following:" Question: Thinking ahead to the RFP, please expand on CTIO's thinking on the possible scope that would include "multi-modal CBO". The 4th bullet in this section refers to "(e.g., tolling, parking, transit, etc.). (During the 6/29/22 Industry Forum, CTIO mentioned EV charging stations and buses operated by CTIO may also be included in scope.) Thank you.	Additional information may be provided in the draft RFP.
62	Teaming	2.3 DBE Requirements	In reviewing RFQ Section 2.3 DBE Requirements, we understand that "All project specific DBE requirements will be set out in the RFP." In planning to our options for constructing our team for the SOQ, Does the CTIO plan to use the DBE business criteria as described on the CDOT website https://www.codot.gov/business/civilrights/smallbusiness ?	A zero percent DBE goal has been established for this project.
63	Scope	8.3 Project Approach	In this section the RFQ specifies: "Proposer's shall provide a narrative of the Proposers technical approach to the Project." Question: Please clarify the amount of detail the CTIO is expecting to have the Proposer provide in the RFQ directly related to the anticipated technical solution ? Thank you for the clarification.	Sufficient high-level details that describe the system are to be provided within the prescribed page limitation.
64	Scope	8.3 Project Approach	"Proposer shall describe the production, research, and testing facilities that the Proposer anticipates using during the term of the Agreement." Can CTIO clarify what it means by research facilities?	See revised Section 8.3 .
65	Scope	8.3 Project Approach	Can CTIO clarify if bidders are expected to describe their technical solution in response to 8.3 Project Approach?	Please refer to CTIO's response to question #63.
66	Format / Structure	8.2 Relevant Experience	"Proposers shall provide a description of no more than five tolling industry projects and clients awarded, implemented, or operated during the period 2017-2022 by completing Form B. From the project list completed on Form B, Proposers shall select the three (3) projects that most successfully demonstrate the Proposer team's ability to perform the outlined scope of services described in Section 1.5." Would it be acceptable to include projects outside the 2017-2022 period in Form B, if at least three of them are within that period?	Only projects awarded, implemented, or operated between 2017-2022 will be acceptable.

67	Procurement Process	3.6 Proprietary Information	RFQ Section 3.6 states: "You must provide a separate upload with a redacted copy of your entire response to this RFQ, which may be used as CTIO as the publicly available version of the SOQ, which may be used by CTIO as the publicly available version of the SOQ, if requested under CORA." As the SOQ submission is requested via USB drive rather than upload, please clarify whether the Redacted Copy of the response should be provided as a separate PDF on the same USB drive or provided in some other format as part of the submission.	Proposers should provide a single USB with one clean PDF copy and one redacted PDF copy.
68	Format / Structure	4.2 Format	To facilitate review of responses, please confirm that Proposers may add a Table of Contents to the front of their response that is outside of the 25-page limit and does not have to be sequentially numbered.	Yes, the cover page and TOC should be excluded from page limits. See revised Section 4.2.
69	Format / Structure	4.2 Format	Please confirm that Form F and the financial information requested in RFQ Section 9 are outside the 25-page limit and do not have to be sequentially numbered.	Confirmed.
70	Format / Structure	4.2 Format & Form A	RFQ Section 4.2 states: "Form D and the disclosures provided in response to Section 8.6 Legal Information (each of which should be provided in an appendix to the SOQ)" Form A states: "SOQ: Transmittal Letter (this Form A), Executive Summary, Confidential Information List, Entity Qualifications (including Forms B, C and D), Legal Information. Appendix: Financial Qualifications;" Please clarify whether the information requested in RFQ Section 8.6 should be provided in the main SOQ or as an Appendix to the SOQ.	Information requested in Section 8.6 and Form D materials are to be submitted as an appendix. See Addendum 1.
71	Format / Structure	4.3 SOQ Submittal Requirements	Please confirm that all response materials, including the financial information requested in RFQ Section 9, should be submitted as a <u>single</u> PDF file on the USB drive. If this is not accurate, please specify how PDF files should be organized on the USB drive.	Proposers should provide a single USB with one clean PDF copy and one redacted PDF copy.
72	Format / Structure	6 Communications, Public Information and Organizational Conflicts of Interest & Form E	Per the checklist in Form E, Proposers are to address RFQ Section 6 in their response. Form E states: "(h) Either: (i) confirmation of absence of any organizational conflicts of interest; or (ii) narrative description of any such organizational conflicts of interest" Please clarify where in Proposer's response this information should be provided as it is not listed in the required information provided in RFQ Section 8.	By submission of an SOQ, Proposers agree that, at the time of submission, Proposer has no interest, direct or indirect, that would conflict in any manner or degree with the performance of the required services. Submission of Form E, as revised, is sufficient to make this representation.
73	Format / Structure	8 Technical and Legal Qualifications	As they are not mentioned in the outline provided in RFQ Section 8, please clarify where the following responses should be included in the Proposer's response: 1. Information requested in RFQ Section 9 2. Form E 3. Form F Should these be included as Appendix items as suggested in Form E? If not, please provide additional instruction.	Information requested in Section 9 materials, Form E, and Form F are to be submitted as an appendix. See Addendum 1.
74	Format / Structure	8 Technical and Legal Qualifications	Please clarify whether Forms B, C, and D should be included at the end of the response sections where they are referenced or included at the end of the narrative response as Appendix items.	Forms are to be submitted as an appendix. See Addendum 1.
75	Format / Structure	Form A	Should the Transmittal Letter (Form A) be submitted on the Proposer's letterhead or remain in the format provided in the RFQ?	Proposers may choose to submit on Proposer letterhead or the format provided in the RFQ.
76	Format / Structure	Form B	The introduction to Form B states: "These are all meant to be single line answers. Do NOT expand." Please confirm that CTIO is expecting the "Project Description" to be only a brief two-line summary.	CTIO confirms that a brief two-line summary is required in Form B.
77	Teaming	1.7 Proposer Team Exclusivity Limitations	If a Minor subcontractor is defined as a vendor delivering less than 15% of the monetary value of the contract and a Major Subcontractor is defined as a vendor delivering more than 15% of the monetary value of the contract, what percentage monetary value of the contract is required by the prime.	There is not a specific percentage. Proposer must include a Lead Firm (see glossary definition of "Lead Firm").

78	Scope	1.5 General Scope of Services	Will CTIO please designate by roadway the existing RTCS suppliers?	As noted in Section 1.4, only 4 Express Lanes, I-70 EB MEXL, I-25 Segment 2, I-25 Segment 3, and C-470 Express Lanes have legacy Equipment. It is anticipated that by the time the CBO is implemented, all Express Lanes will have new RTCS provided by ETC.
79	Scope	2.1 General Scope of Work Description	Will CTIO please provide some additional detail of how you envision the scope of the transponder program will be managed and priced? For example: Question a. Will CTIO purchase transponders and provide the inventory to CBO Contractor to be fulfilled? Question b. Will CBO Contractor purchase transponders and invoice CTIO at time of delivery? Question c. Will CBO Contractor purchase transponders and recover cost at time of sale to end-user customers? Question d. Another method? Please describe.	Additional information may be provided in the draft RFP.
80	Scope	2.1 General Scope of Work Description	Will CTIO please confirm the CBO Contractor will not be responsible for pricing credit card fees?	Additional information may be provided in the draft RFP.
81	Scope	2.1 General Scope of Work Description	Is it the intention that the CBO Contractor provide, contract with, and be responsible for costs associated with DMV and BMV license plate lookups, address standardization, and skip tracing providers?	Additional information may be provided in the draft RFP.
82	Procurement Process	3.1 Procurement Process	Will CTIO please provide the number of companies it has targeted for the shortlist, e.g. top 3 or top 5?	There is no set target number for shortlisting.
83	Procurement Process	3.1 Procurement Process	Will CTIO please provide additional details regarding the proof of concept you may require, i.e. activities, timeline, etc.?	Additional information may be provided in the draft RFP.
84	Teaming	5.6 Changes in Proposer Organization	It would seem by the manner in which this section and others are written, that CTIO is expecting all subcontractors to be identified in the SOQ process. Without the full SOW, it is not possible for the CBO Contractor to identify all subcontractors required to fulfill the scope. Additionally, there is not enough time permitted in the SOQ process to identify minor subcontracts and solidify those relationships. Question: Will CTIO please change the requirements such that only the Prime and Major Subcontractors must be identified as part of the SOQ process? NOTE: Other subcontractors and vendors can still be identified at the bidder's option.	Team Members, as defined, must be identified in the SOQ process. See revised Section 5.6 for the process for modifying the Proposer team after Shortlisting.
85	Format / Structure	9 Financial Capacity	Question: Will CTIO please confirm that there are no page limitations for any deliverable required as part of Section 9?	Confirmed. Please refer to CTIO's response to questions #24 and #69.
86	Procurement Process	9.5 Surety or Bank/Financial Institution Letter	Surety or Bank/Financial Institution Letter states: "At the RFP stage, Proposer must submit a letter from an Eligible Surety or Eligible Financial Institution which shall be addressed to CTIO and shall state that the Proposer is capable of obtaining a O&M bond, a performance bond and a payment bond in an amount equal to 100% of the contract price for each applicable phase. Question: Will CTIO please confirm that an O&M bond as referenced is simply a performance and payment bond and not an additional bond on top of the P&P bond?	Performance security will be required for both the development/design/installation period as well as the O&M period. Separate bonds will be required for each period. In the foregoing cases, the bonds referred to will be payment and performance bonds.
87	Scope	Form C	Question: If the value of 'Violations Processing' is included in the CSC operations value on a particular project, is it acceptable for a bidder to simply note that fact in the 'Value or Number' field? Note: Many "full service" CSC operations contracts do not differentiate the cost of violations processing from that of other services provided by the contractor.	Yes, this is acceptable to CTIO.

88	Procurement Process	n/a	<p>As a result of our company having been previously owned by another company with financials consolidated at the highest level, we do not have separate audited financials for 2019. Following our divestiture, we do have separate audited financials for 2020 and 2021.</p> <p>Question: Will CTIO allow unaudited supplemental schedules that were created in compliance with GAAP for our company that were prepared in conjunction with the overall company's 10k filing?</p> <p>Question: Or will CTIO please accept two years of interim preliminary financials for the first 6 months of fiscal year 2022?</p>	<p>The Proposer must provide the applicable financial statements for the entity(s) identified by the Proposer in Section 9.1. for the three most recently completed fiscal years.</p> <p>If an entity has not been in existence for three fiscal years, the Respondent shall expressly state that such entity has been in existence for less than three (3) fiscal years and shall provide financial statements for the number of fiscal years it has been in existence.</p> <p>See Addendum 1.</p>
89	Time Extension	n/a	In consideration of the extended timeframe allotted for this procurement overall, will CTIO please consider extending the response date for this RFQ two weeks to August 5, 2022 to allow bidders a little extra time to work on teaming arrangements?	See Schedule Update Notice published on CTIO's website on July 11, 2022.
90	Scope	9.5 Surety or Bank/Financial Institution Letter	Would CTIO consider accepting a Letter of Credit in lieu of the payment and performance bond?	Yes, CTIO is considering allowing use of a letter(s) of credit in lieu of payment and/or performance bonds. Details regarding required performance security shall be set forth in the RFP.
91	Teaming	1.7 Proposer Team Exclusivity Limitations	Please give us an example of "Software Providers" that CTIO believes would be prohibited from being exclusive?	Please refer to CTIO's response to question #5.
92	Scope	8.3 Project Approach	Can CTIO clarify if bidders are expected to describe their technical solution in response to 8.3 Project Approach?	Please refer to CTIO's response to question #63.
93	Procurement Process	n/a	Will there be any opportunity to submit follow up questions after the responses are released from the July 1 question submissions?	See Schedule Update Notice published on CTIO's website on July 11, 2022.