



CDOT's COTransit Mobile Application
A tool for transit trip planning and universal ticketing across Colorado

Please search in either Apple or Android stores for COtransit with above logo and download app.

Setting up an account

Before purchasing any trips, a user must be enrolled in the COtransit system. When clicking on the Login screen and/or Create Account, please follow instructions listed in the pop-up.

A screenshot of a mobile application error message. At the top center is a red circle containing a white 'X'. Below this is the text 'Registration Disabled' in bold red. The main body of the message is in a light gray font, stating that new account registration is currently unavailable and suggesting the user contact support or try again later. It provides an email address for support: CDOT_COtransit_Support@state.co.us. At the bottom center is a dark blue button with the text 'Go to Login' in white.

Registration Disabled

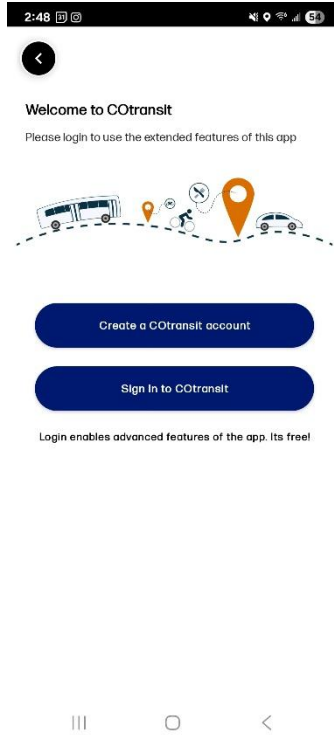
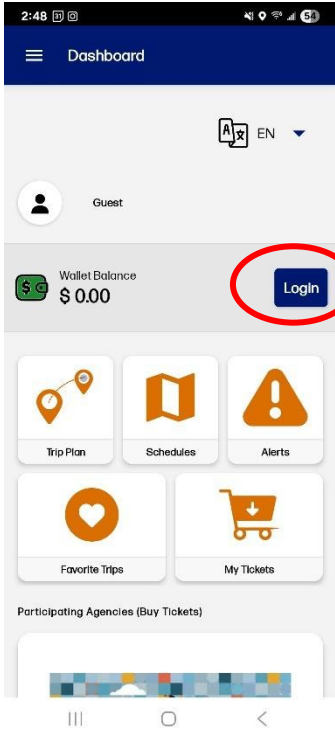
New account registration is currently unavailable. Please contact support or try again later.

To access the COtransit application, please email CDOT_COtransit_Support@state.co.us with your name, phone number, and the email address you wish to use for setup.

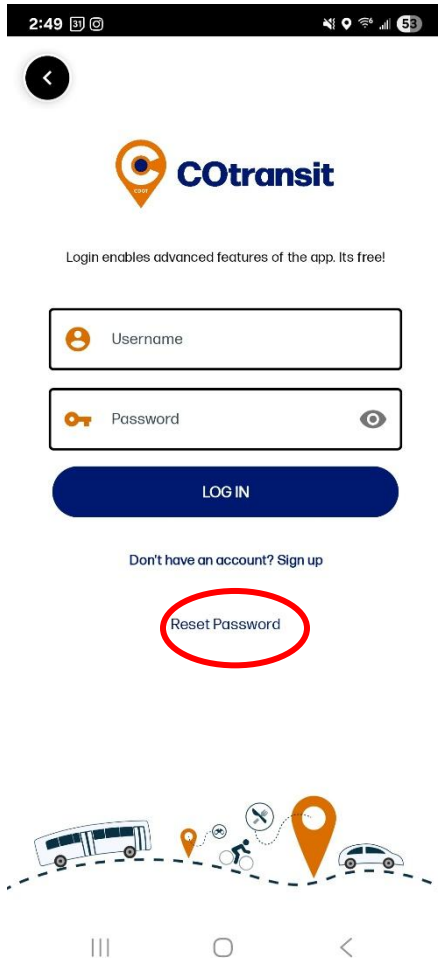
Go to Login

Signing In

1. Click on the Log In Button. Select whether you would like to create an account or sign in with an existing account.

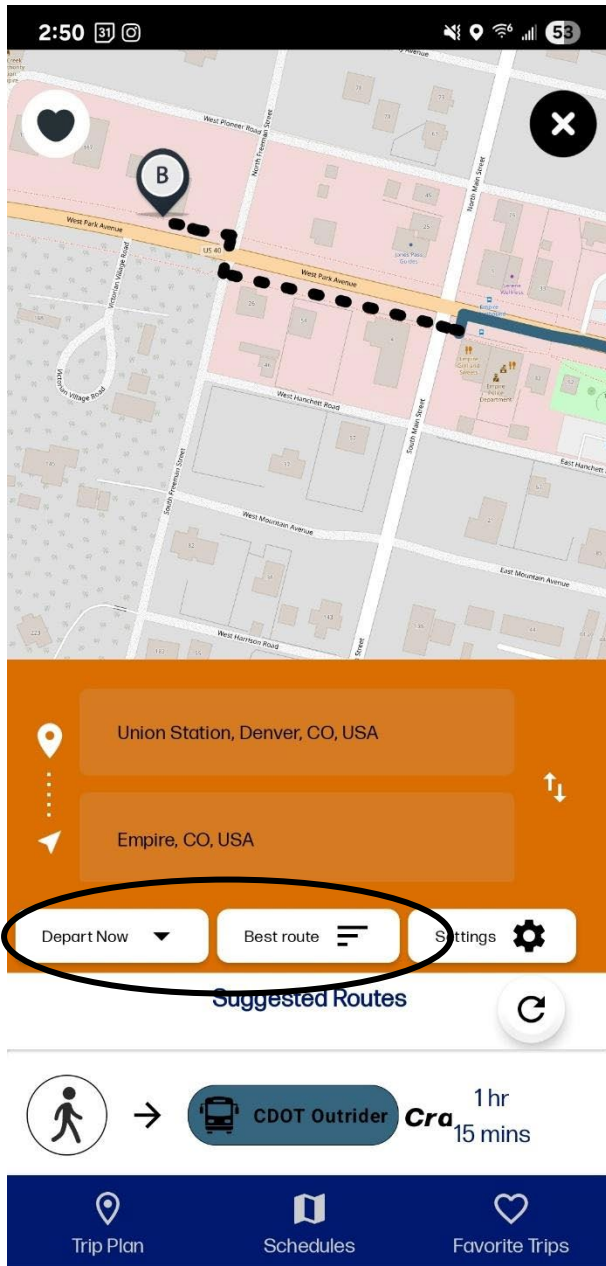


1. If you already have an account, click on the log in button on the home page and use your credentials to sign in. If you have forgotten your password, click on forgot password to reset it.

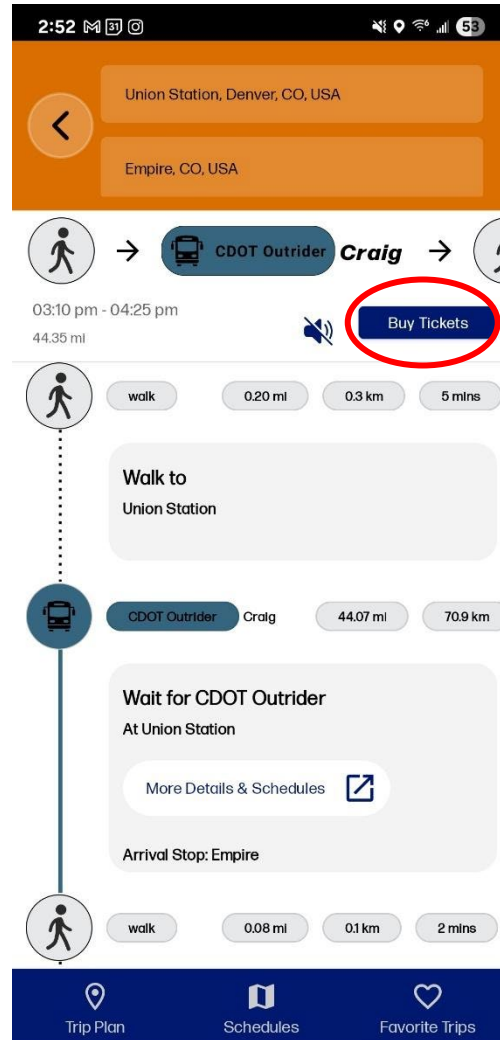
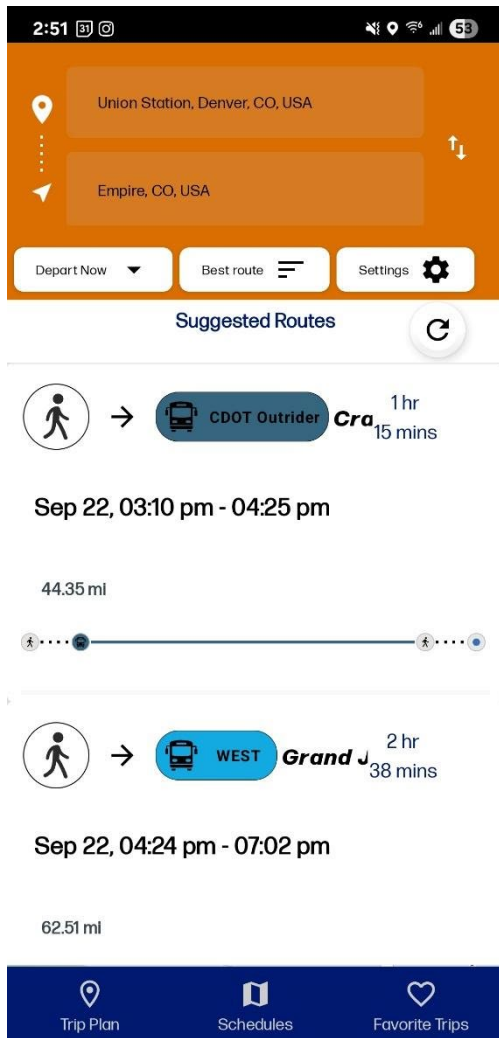


Planning and paying for a Trip

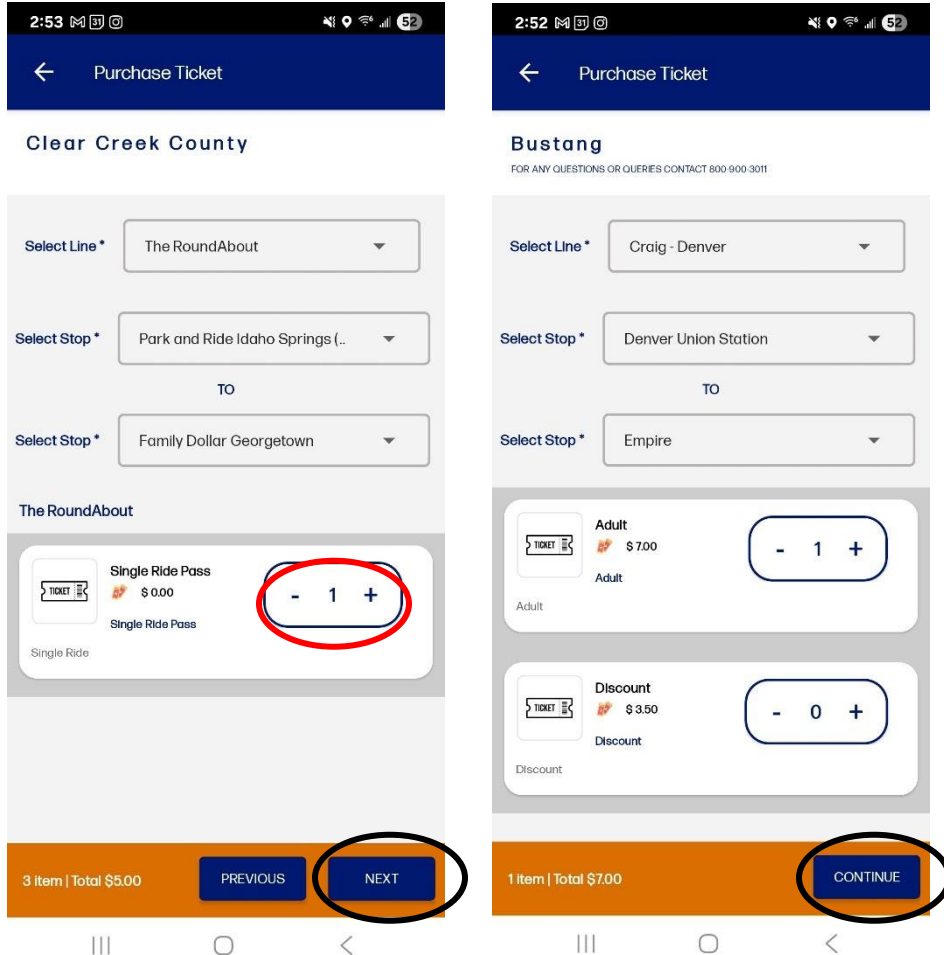
1. Enter your starting location and ending location in the To and From fields in the Trip Planner. You can add departure or arrival times and trip preferences to narrow down the suggested routes.



- Review the suggested routes. Click on a route to view more details. When you are ready to purchase your tickets, Click on the Buy Tickets Button.



3. Select tickets for each route by selecting the type and number of tickets that you would like to purchase. Then click next to move on to the tickets for the next leg of your trip. After all the tickets for your trip are selected, click the checkout button to move on to payment.



*If a source or destination is not prepopulated, select the correct stop from the drop-down list of available stops for that line.

** A ticket must be selected even if the fair for the route is zero dollars.

***Current participating agencies include Bustang, The Lift (Winter Park), Roundabout (Clear Creek County), and All Points Transit (Montrose).

4. Review that all tickets you wish to purchase are correctly listed in your shopping cart. Then enter your credit card information to purchase tickets. Click on Add Credit Card Details at the bottom of the page. Fill in the payment information and then click on Proceed to Payment to purchase tickets.

CONFIRM ORDER

Item	Qty	Price
Adult	- 1 +	\$ 5.00
Single Ride Pass	- 1 +	\$ 0.00
Single Ride Pass	- 1 +	\$ 0.00

Payment Info **\$ 5.00**

Total

Wallet \$ 60.00

You will be charged from your wallet.

+ Add your card details

Card Holder

Customer card number

MM/YY

CVV

Street address

State ▼

City

Zip

Proceed to Payment

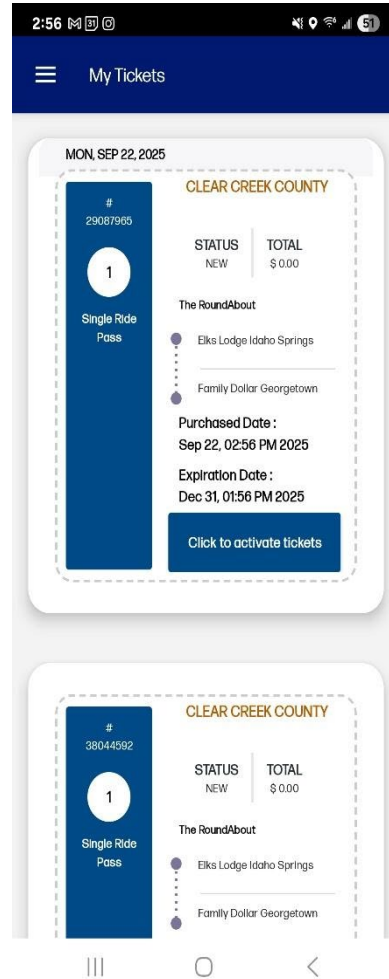
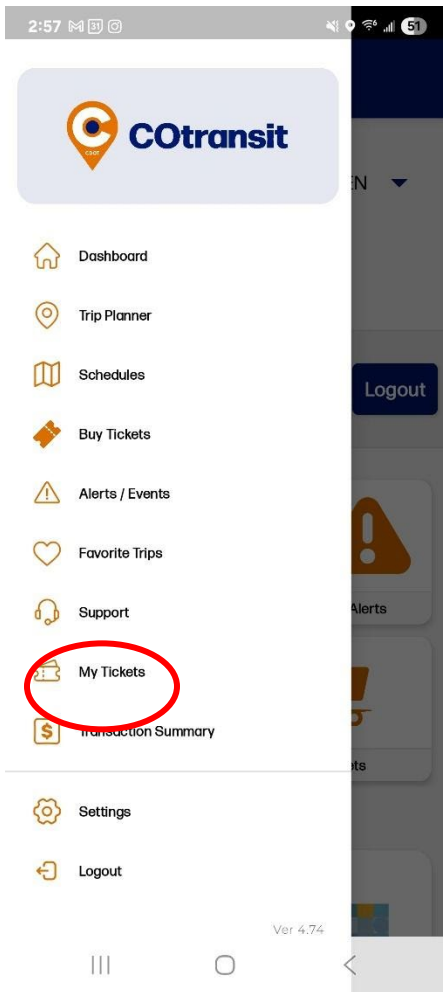
Save this payment for future use

Proceed to Pay

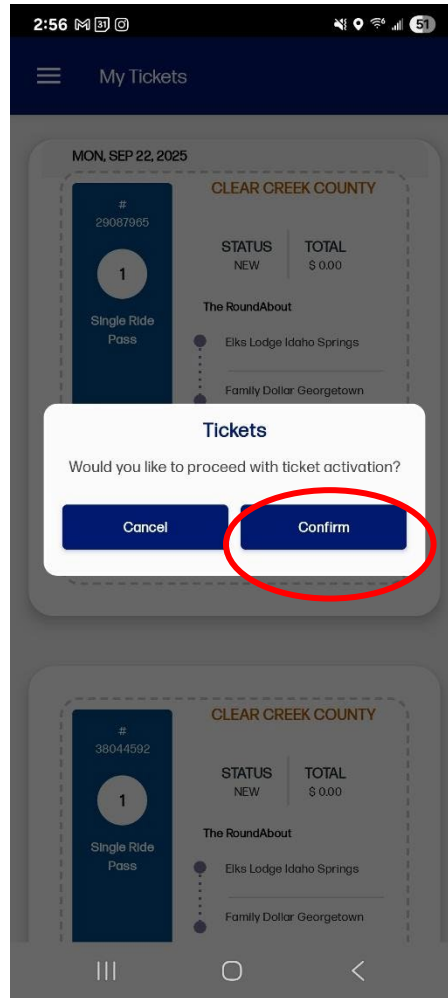
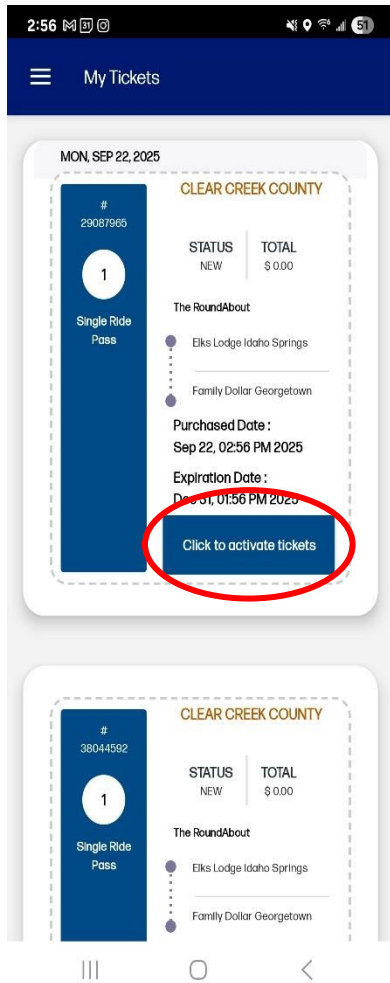
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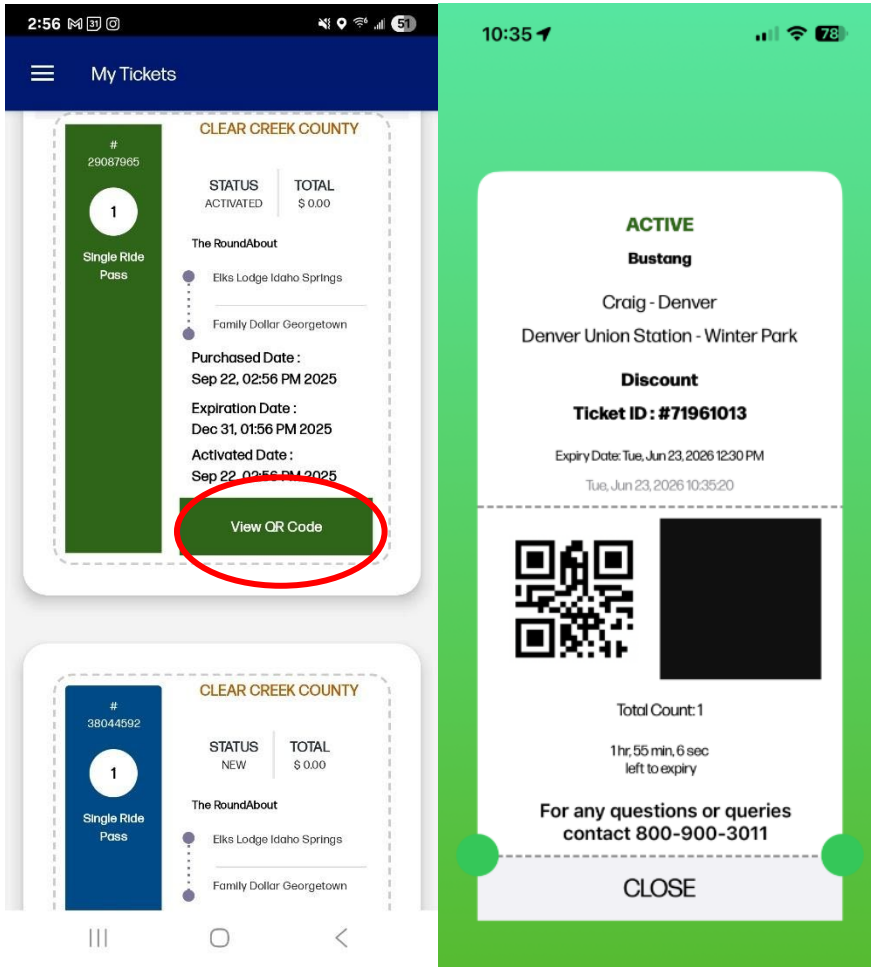
5. Your tickets will show up under My tickets. **Purchased Tickets may be used for 90 calendar days from the purchased date.**



6. Once you are ready to use your ticket, click on Activate Ticket. A pop up will show up asking if you want to Activate this Ticket. Click on Confirm. **A ticket can be used or printed for up to two hours once it's activated.**

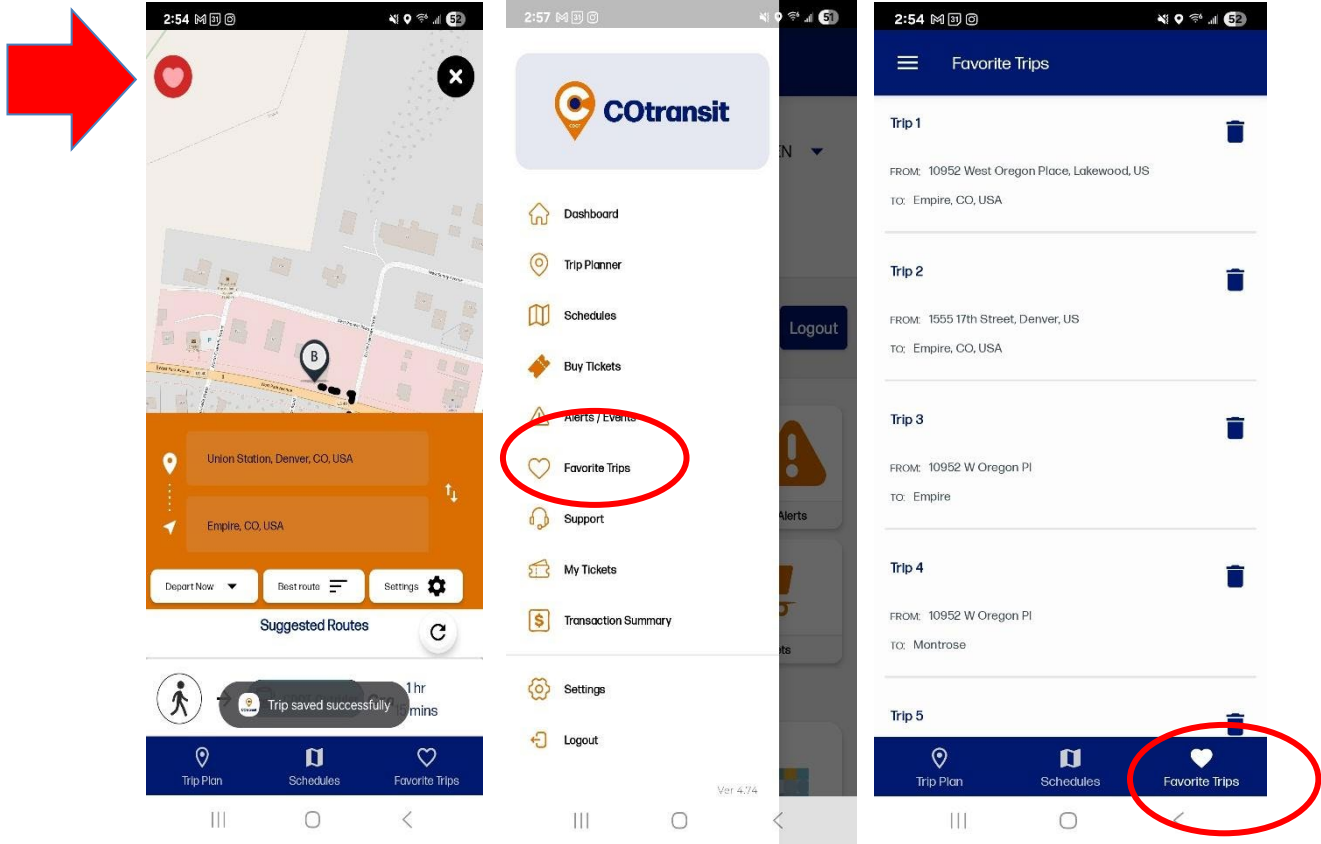


7. Click on View QR Code to view ticket or to show ticket to the driver.

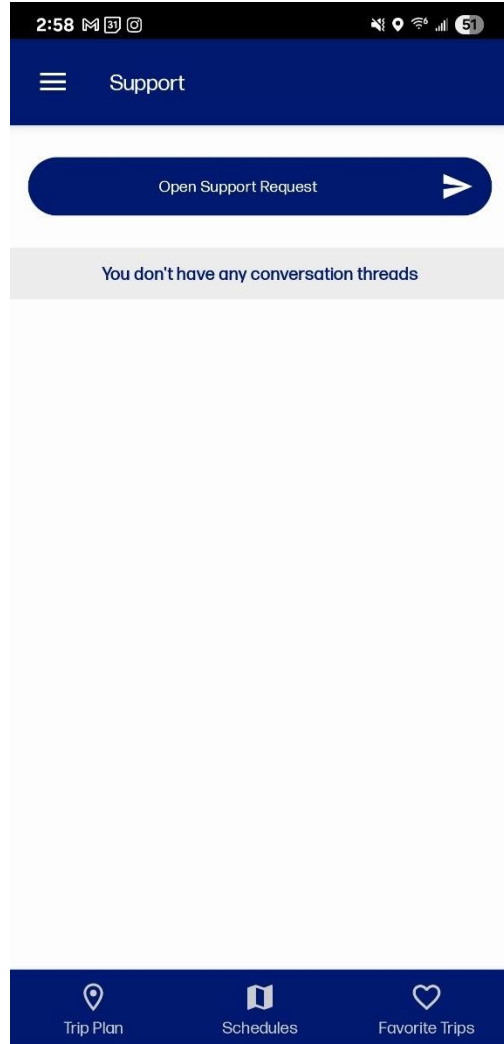
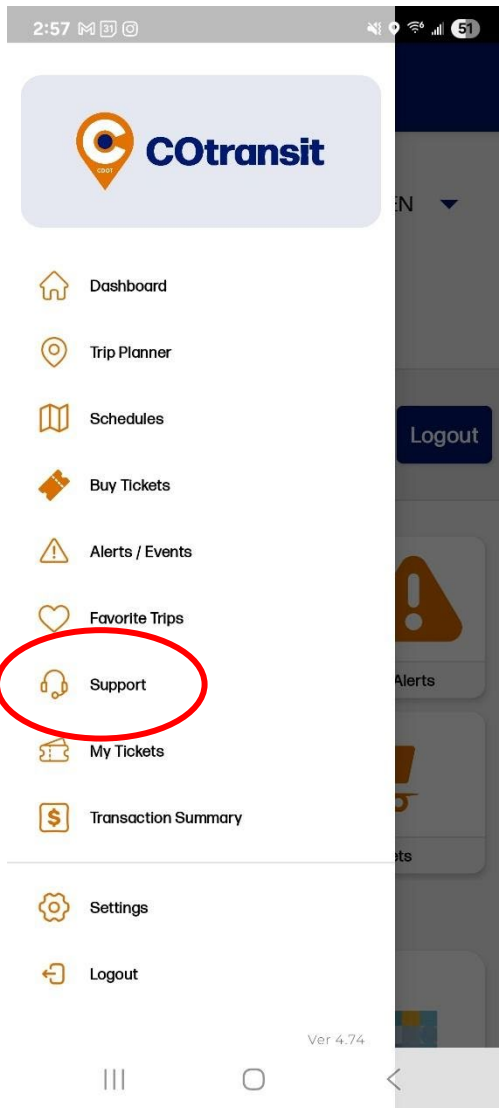


Other Helpful Features

- Favorite trips can be saved by clicking on the heart button on the trip planning page. They will be stored under saved trips.



9. If you need help, notice a bug, or have feedback, please click on the support button and fill out the online form.



10. **COtransit wallet - COtransit's in-app wallet is not Apple Pay/Google Pay – it's an in-app wallet only.** You can add money to a mobility wallet to use at a later date by clicking on the Wallet Balance on the Dashboard Page, fill in how much you would like to load into your wallet and filling in your credit card information.

