



COLORADO DEPARTMENT OF TRANSPORTATION

STATEWIDE TRANSIT SURVEY OF OLDER ADULTS AND ADULTS WITH DISABILITIES

April 2014

Prepared by



SURVEY PURPOSE

Learn about travel behavior and characteristics of **older adults** (65 years or older) and **persons with disabilities** (18 years or older)

Determine their transportation priorities, needs and preferences

Identify gaps and barriers

Inform the planning process

DESCRIPTION OF THE QUESTIONNAIRE

21

questions

5

pages

13_{pt}

font

- Transportation behavior asked about a **“typical” month**
- Transportation problems asked about in the **last month**

Colorado Department of Transportation

1. In a typical month, about how often, if ever, do you use the following mode of transportation?

| | Never | 1 or 2 times a month | 3 or 4 times a month | 1 or 2 times a week | 3 or 4 times a week |
|---|-------|----------------------|----------------------|---------------------|---------------------|
| Drive myself in a personal vehicle..... | 1 | 2 | 3 | 4 | 5 |
| Get a ride in a personal vehicle from a family member or someone who lives in my household..... | 1 | 2 | 3 | 4 | 5 |
| Get a ride in a personal vehicle from family, friends or neighbors..... | 1 | 2 | 3 | 4 | 5 |
| by a paid driver or personal assistant..... | 1 | 2 | 3 | 4 | 5 |
| by a volunteer driver..... | 1 | 2 | 3 | 4 | 5 |
| by a taxicab..... | 1 | 2 | 3 | 4 | 5 |
| by a bus..... | 1 | 2 | 3 | 4 | 5 |
| by a bicycle..... | 1 | 2 | 3 | 4 | 5 |
| by walking..... | 1 | 2 | 3 | 4 | 5 |

SURVEY ADMINISTRATION

TWO APPROACHES:

MAILING LIST

- Surveys **mailed** to 4,000 randomly selected households across 15 TPRs
- 2/3 older adults (age 65+)
- 1/3 adults with disabilities



1,190 completed (30%)

AGENCY-DISTRIBUTED

- Surveys given to **Colorado agencies** serving older adults and adults with disabilities
- Agencies distributed surveys to clientele in hard copy (6,746) and email



998 completed hard copy(15%)
+ **925** completed online

TOTAL=3,113

RESPONSE RATES BY REGION

MAILED

AGENCY-DISTRIBUTED

HIGHEST

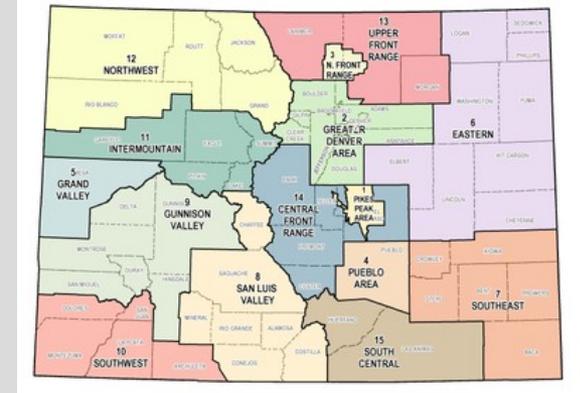
Central Front Range
Southeast
Denver

Pikes Peak
North Front Range
San Luis Valley

LOWEST

Pikes Peak
Gunnison Valley

Grand Valley
Rural Larimer/Weld
Pueblo



Range: 9% - 45%

DEMOGRAPHIC PROFILE OF RESPONDENTS

Target Groups

43% Age 18-64 with a disability

31% Age 65-74

27% Age 75+

Gender

56% Female

44% Male

Ethnicity

90%

White

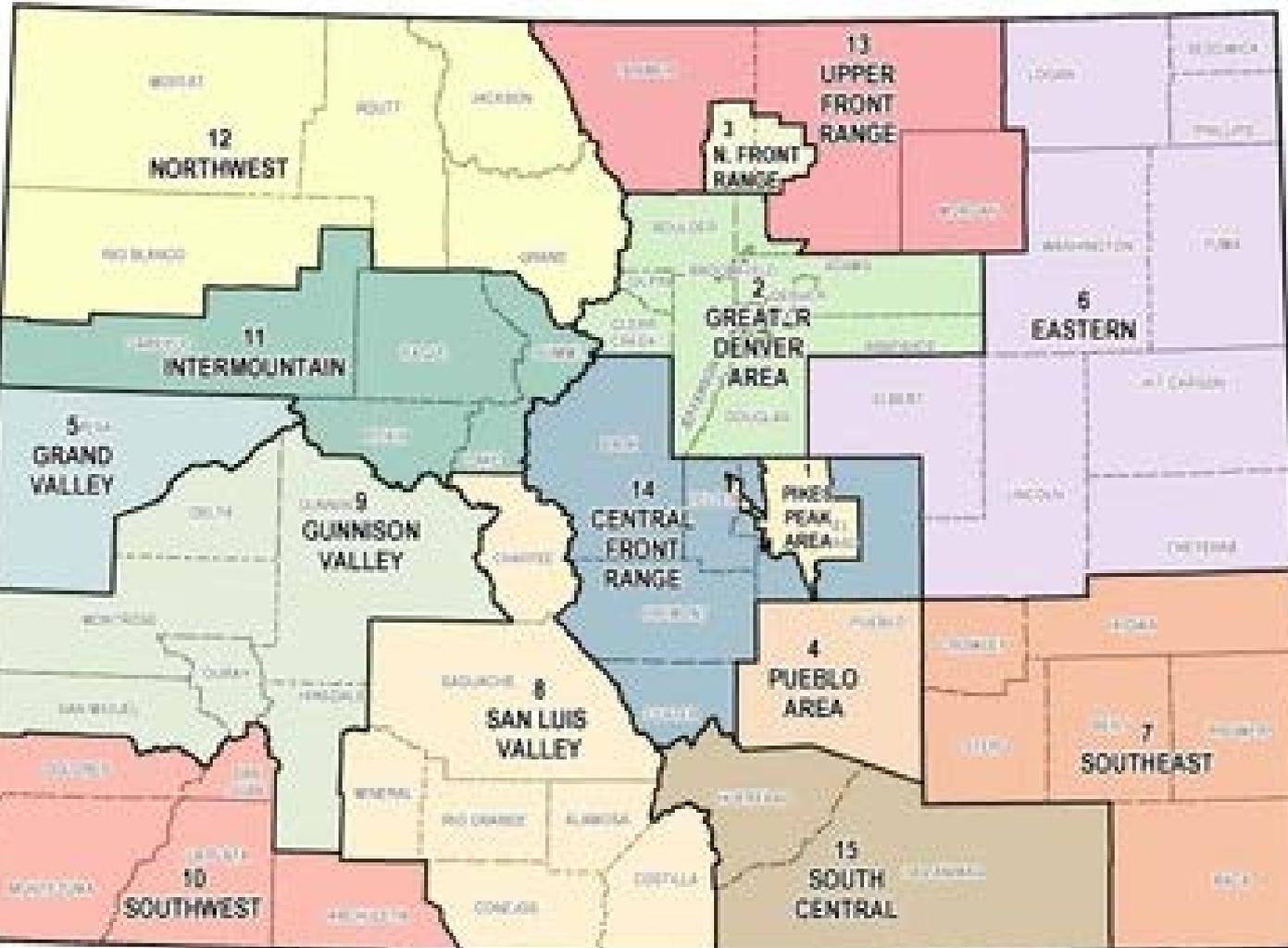
8%

Hispanic

2%

Other

DEMOGRAPHIC PROFILE OF RESPONDENTS



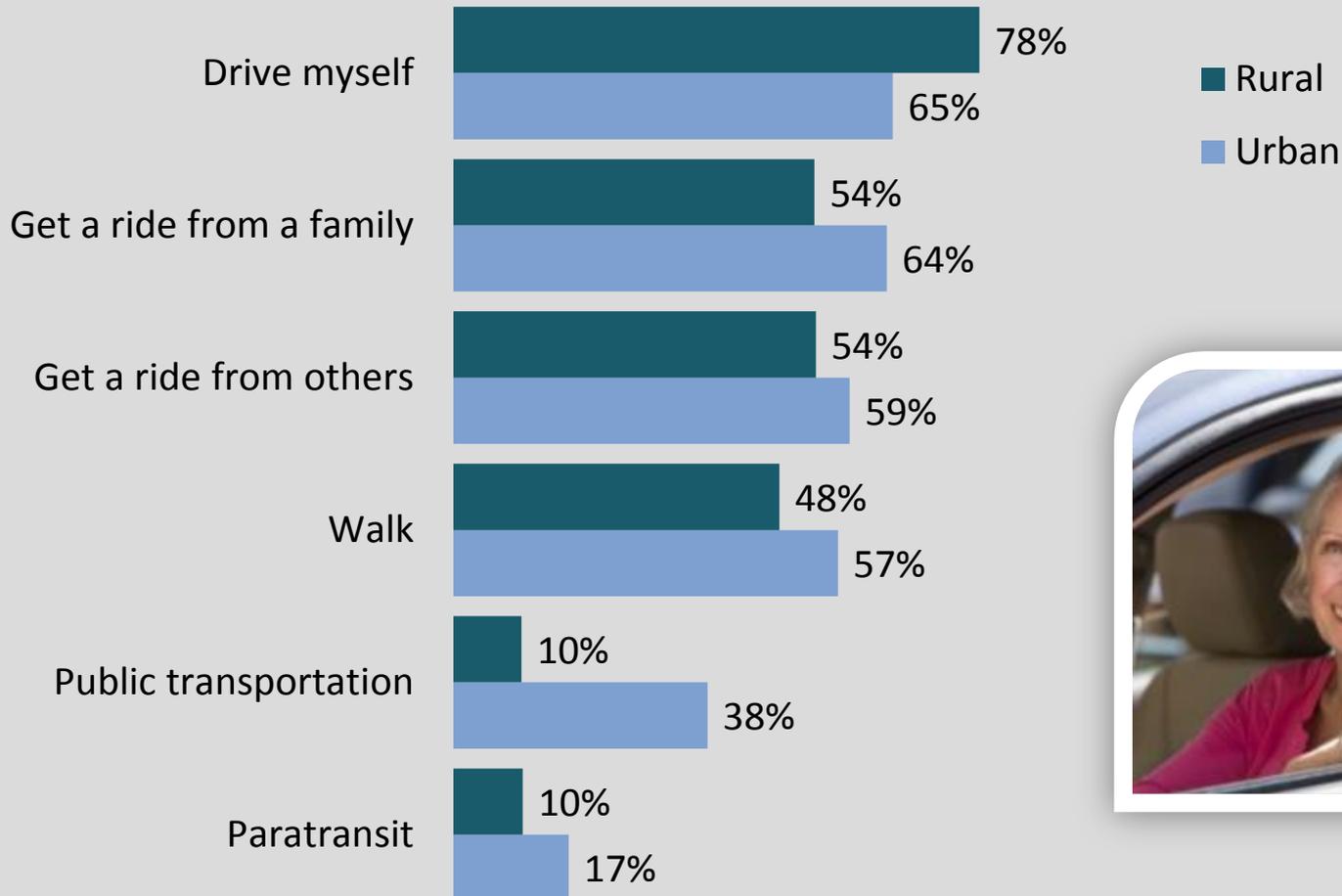
75%

Urban TPRs
North Front Range
Greater Denver Area
Pikes Peak Area
Pueblo Area
Grand Valley

25%

Rural TPRs
Eastern
Southeast
San Luis Valley
Gunnison Valley
Southwest
Intermountain
Northwest
Upper Front Range
Central Front Range
South Central

FORMS OF TRANSPORTATION



TRANSPORTATION DEPENDENCY

About how frequently, if at all, do you depend on family, friends, aides or volunteers for transportation?



DIFFICULTY FINDING TRANSPORTATION

Do you ever have trouble finding transportation for trips you want or need to make?

14%

“a lot of times”

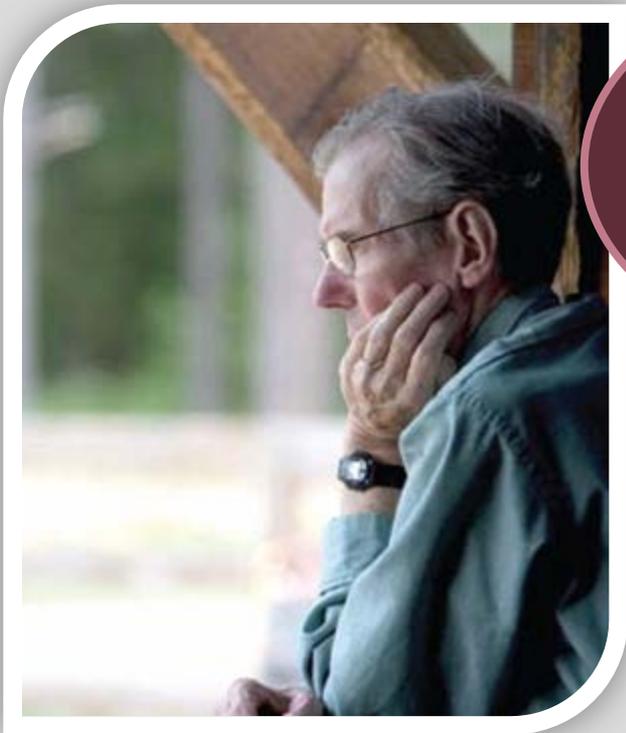
19%

“sometimes”



TRANSPORTATION PROBLEMS

How many times in the last month, if at all, were you unable to get somewhere because you could not find transportation?



12%

“3+ times”

17%

“once or twice”

Percent of all respondents

TYPES OF TRIPS NEEDED

For what types of trips do you need transportation but have trouble finding transportation?

Medical appointments

51%

Shopping/ pharmacy trips

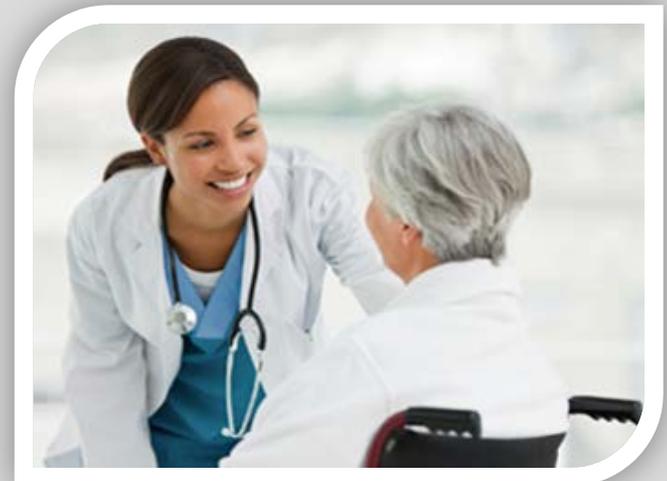
46%

Recreation

37%

Visiting family or friends

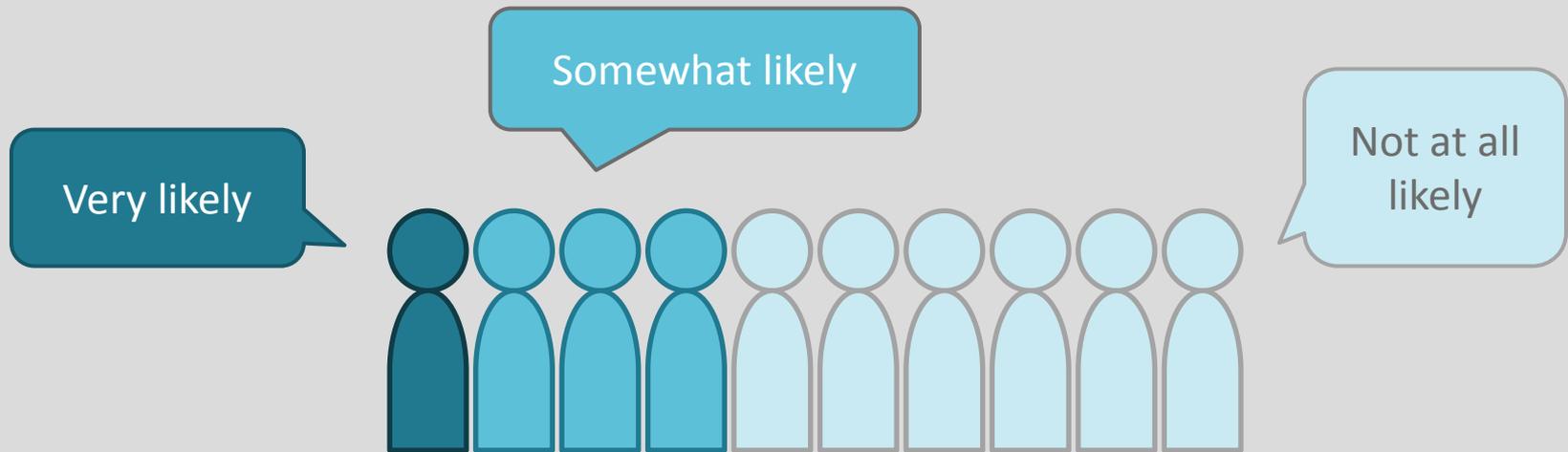
34%



Percent of respondents who experienced trouble finding transportation

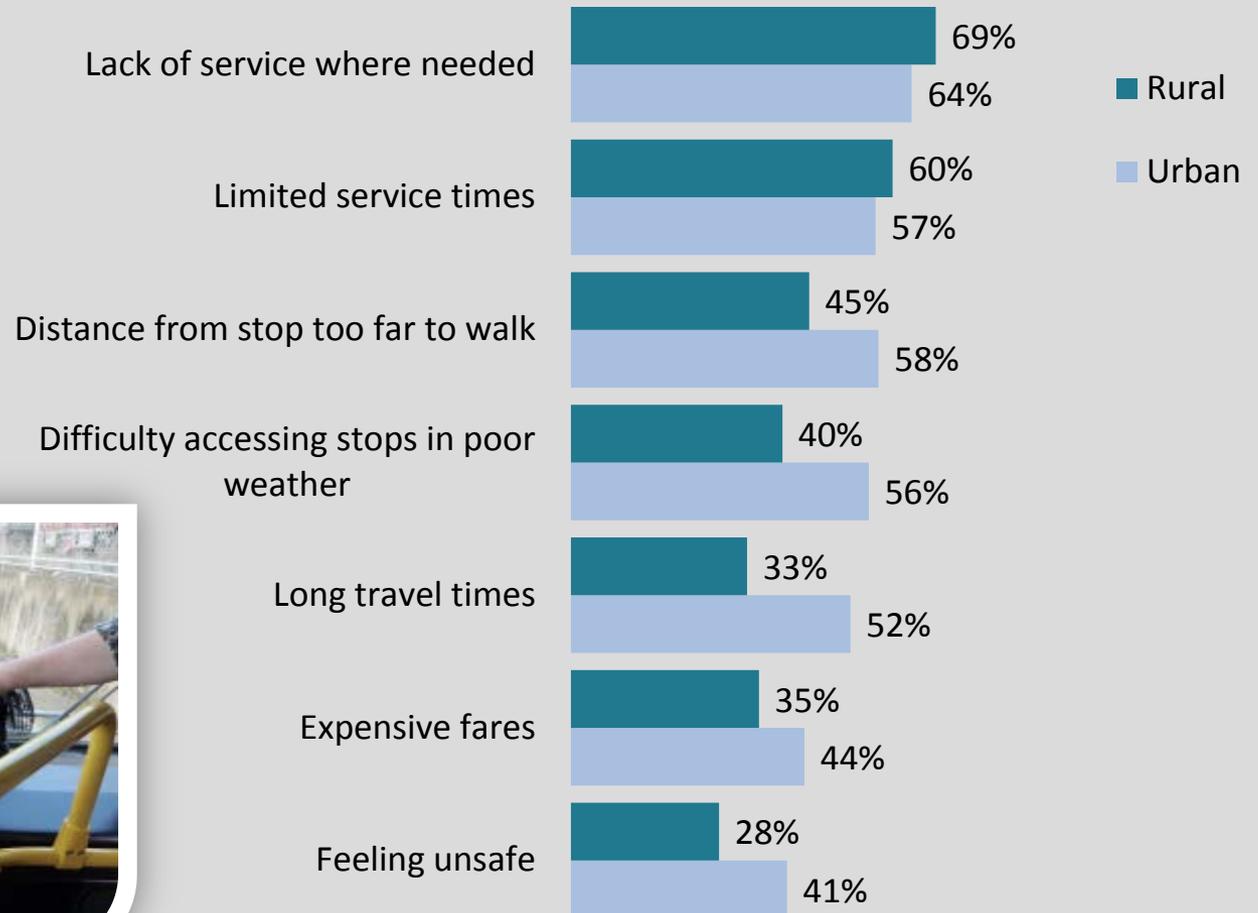
FUTURE USE OF PUBLIC TRANSPORTATION

For the times you drive yourself, how likely would you be to use public transportation or paratransit in your community instead?



BARRIERS TO PUBLIC TRANSPORTATION USE

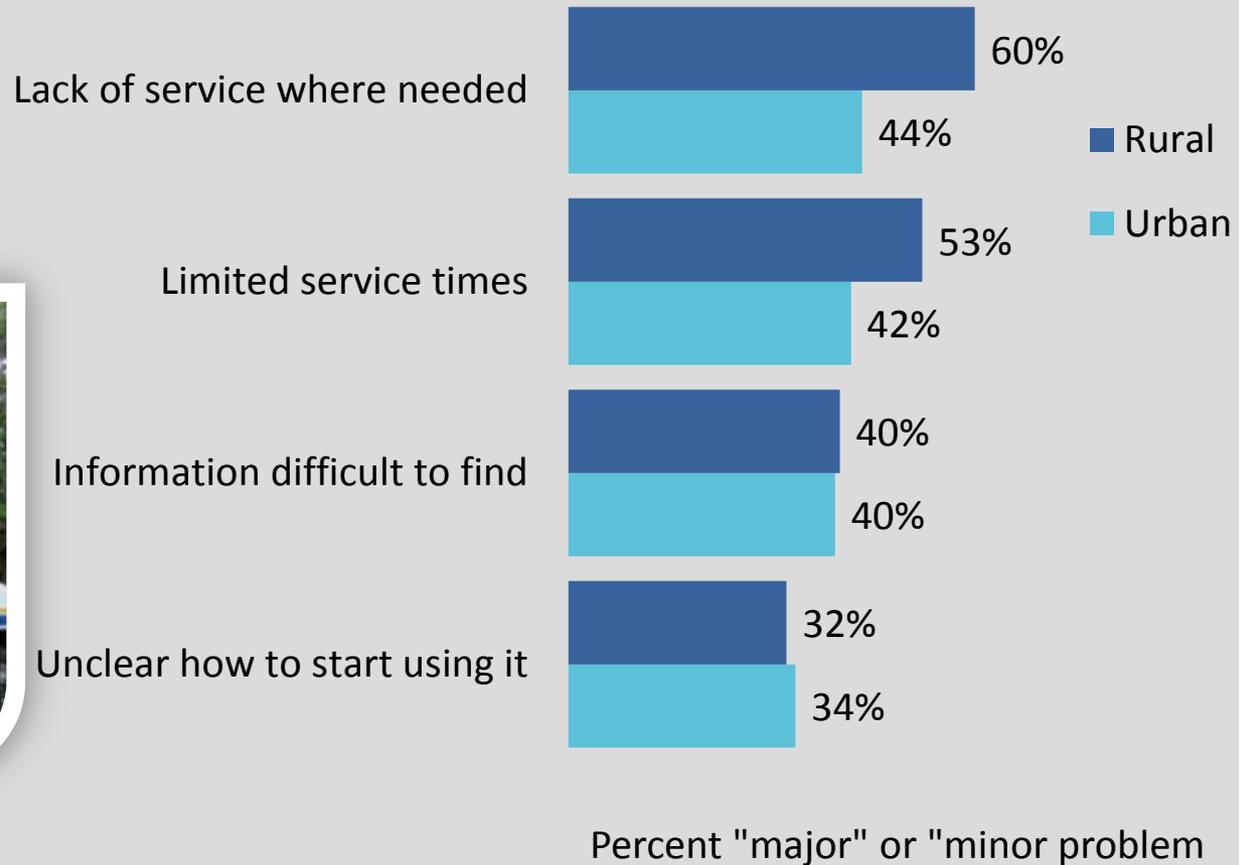
Top problems when using public transportation



Percent "major" or "minor" problem

BARRIERS TO PARATRANSIT USE

Top problems when using paratransit

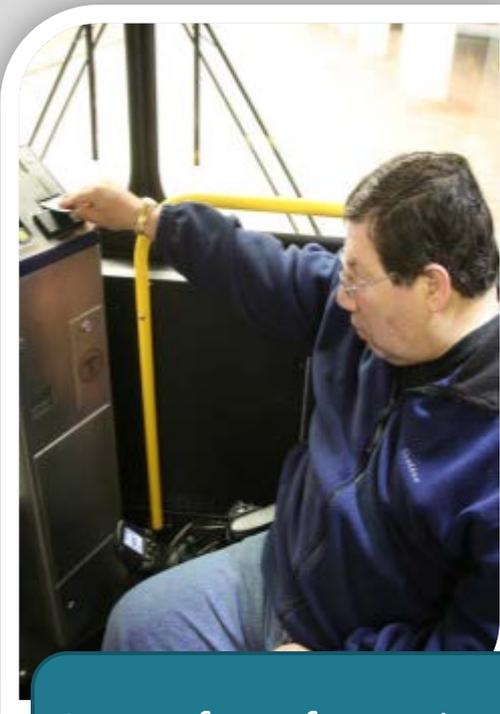


STATEWIDE TRANSIT PLAN

Top 3 Issues



Transportation info
and referral services



Lower fares for seniors
and disabled riders



More community
transportation services
And regional
destinations

STATEWIDE TRANSIT PLAN

Additional Issues

> half

“very important”

- Discount programs/subsidies
- Community routes
- Veterans’ issues

≥ 4 in 10

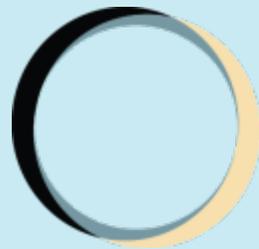
“very important”

- Expanding service hours
- Wheelchair-accessible taxis
- Volunteer and faith-based transportation



THANK YOU!

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