



US 34 Permanent Repairs

Resident Scheduling Service

Resident Scheduling Service (RSS) is another way for residents of the Big Thompson Canyon to schedule access in and out of the canyon outside of the permitted morning and afternoon openings.

Only residents that live along US 34 within the closure limits are eligible for this service. Residents along CR 43 are not eligible as they have unrestricted access to Estes Park.

- **How RSS works:**

If you live within the construction limits (off of US 34 between Mall Road and the Narrows; not including CR 43) You will have two ways of scheduling Special Access Services 48 hours in advance:

1. Call in to the scheduling Service 970-667-1005
 - A representative will schedule your access online for you
 - You must know which color of permit you own and have your permit number ready
 2. Submit an online request via the webpage
 - Login to: RSS webpage (linked to CDOT webpage)
 - You must know which color of permit you own and have your permit number ready
 - Online form will also allow you to view your pending requests
 - You will need to schedule access based on your arrival time. Your departure time will be determined based on the route that is available.
- The construction team will verify your scheduled access at least 24 hours in advance as close as possible to the time requested
 - Travel may be limited to only one direction (Primarily west via CR 43 route to detour until after the narrows work is completed)
 - Please schedule all regulary occurring travel through one of these forms
 - The sooner you let us know of upcoming travel needs, the better we will be able to accommodate your requests.

For same day Special Access Requests:

- Call in to the scheduling Service 970-667-1005. Please note, the longer you wait to schedule, the less likely it is that we can accommodate your needs immediately.
- The web form will not accept last minute requests

During RSS Pilot Runs:

- Safety in construction zones is our number one priority
- Always be in your car ready to leave 15 minutes prior to scheduled time
- NEVER leave your property without an escort





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- The pilot car will need to pick up multiple vehicles in different areas. Understand that if you are picked up first, you may need to stop at other properties
- Always allow the pilot line to pass then join the end of the line

For Country Road 43 Residents:

- Due to the fact that your area is not surrounded by construction, you will have anytime access westbound to Estes Park via CR 43. This will be your travel option outside of the regular open hours, and you will not be eligible for special access requests.

In the case of an emergency, always call 911.

Please note: The scheduled route may not be the shortest distance depending on construction activities during that time. In some cases, it may take an hour to navigate through the canyon closures.

Please follow these instructions when making a request.

1.

- Make your request for the time you would like to **arrive** in Loveland or Estes Park and provide yourself some extra time. Your departure time will be determined by the route that is available to you.
- You will need to book for departure out of the canyon **and** for your return separately (2 trips)
- Travel out may only be in one direction, so you may have to go up to CR 43 to Estes Park to the detour back to Loveland (plan for approximately a 2 hour trip).
- Resident requests will be grouped together to increase the efficiency of vehicle movements and to reduce impacts to construction activities
- You will need to know your permit color and number to schedule your trip
- Please be at the end of your driveway 15 minutes prior to departure time and wait for a pilot car.
 - You should NEVER just get on the road without the pilot car - this is extremely dangerous for you and the construction team
- Always consider using the regularly scheduled morning and afternoon open travel times as it may be quicker and easier.
- If you need last minute access you can call 970-667-1005. Requests will be accommodated as soon as possible.

Please complete the attached request form. A confirmation email will be sent to you

Accept and Create Service Request





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2.

Resident Scheduling Service Request

| | |
|---------------|--------|
| Permit Number | R00045 |
| First Name | R00045 |
| Last Name | R00465 |
| Address | |
| Email | |

Resident Scheduling Service Request

| | |
|---------------|--------------------------|
| Permit Number | R00045 |
| First Name | Alexys |
| Last Name | O'Coyn |
| Address | 123 Canyon Rd |
| Email | Alexys.ocoyne@Kiewit.com |

3.

| | |
|----------------------|---|
| Zone | (Select) |
| Destination | (Select) |
| Direction | Narrows to Round Mountain Round Mountain to Fire Station Fire Station to Landslide West of Landslide |
| Desired Arrival Time | |
| Date of Travel | |

| | |
|----------------------|----------|
| Zone | Idlewid |
| Destination | Loveland |
| Direction | (Select) |
| Desired Arrival Time | |
| Date of Travel | |





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4.

To Alexys.OCoyne

Thank you for your request to access _____ (Loveland or Estes Park) on ____date_____. With the current construction activities and other requests, you will be picked up at _____ your driveway/bridge location ____ at _____time____. Please be at this location 15 minutes prior to your scheduled time. DO NOT LEAVE until you see the pilot car and follow them.

Your route will be ____ east/west____ to CR 43 into Estes Park then to the detour route on US36 to SH66 to US287 to Loveland. We expect this to take approximately ____ hours _____. (Travel times may vary due to weather and traffic).

If your plans change, please contact _____ to cancel your trip and reschedule.

5.

| | |
|----------------------|---|
| Permit Number | <input type="text" value="R0045"/> |
| Zone | <input type="text" value="Idlewid"/> ▼ |
| Destination | <input type="text" value="Loveland"/> ▼ |
| Desired Arrival Time | <input type="text" value="10 AM"/> |
| Date of Travel | <input type="text" value="9/30/2017"/> |
| Direction | <input type="text" value="East Bound"/> ▼ |
| Departure time | <input type="text" value="Due to Construction Activity your Departure Time is 8 AM"/> |
| Confirmation | <input type="text" value="Accepted"/> ▼ |

- Accepted
- Canceled
- Resubmit

